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Emotional Burden among Pharmacists and Pharmacy Technicians during the COVID-19 Lockdown: A Cross Sectional Study

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Abstract: This study aims to investigate the prevalence of depression and anxiety symptoms among Spanish community pharmacists and pharmacy technicians during the coronavirus disease 2019 (COVID-19) lockdown. A descriptive cross-sectional quantitative study was designed. An online survey was administered to participants from 4 to 21 April 2020 using a questionnaire assessing sociodemographic information and the Spanish version of the Hospital Anxiety and Depression Scale (HADS). Informed consent to participate was requested. Participants comprised 1162 pharmacy staff from Spain with an average age of 39.15 ± 9.718 , from 20 to 65 years old, of whom 83% were women, and 50.6% were married. More than half of the participants expressed symptoms of depression (62.7%) and anxiety (70.9%). An important prevalence of anxiety and depression symptoms has been detected among Spanish pharmacists and pharmacy technicians during the COVID-19 lockdown. Being a woman, smoking, feeling fear, feeling stress and believing that pharmacists/pharmacy technicians are very exposed to COVID-19 seem to be associated with higher HADS scores.

Keywords: anxiety; depression; pharmacist; pharmacy technician; community; COVID-19



Citation: Baldonado-Mosteiro, C.; Mosteiro-Díaz, M.-P.; Franco-Correia, S.; Tardón, A. Emotional Burden among Pharmacists and Pharmacy Technicians during the COVID-19 Lockdown: A Cross Sectional Study. *Int. J. Environ. Res. Public Health* **2022**, *19*, 10558. <https://doi.org/10.3390/ijerph191710558>

Academic Editor: Lilianna Dvůřáková

Received: 30 July 2022

Accepted: 20 August 2022

Published: 24 August 2022

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1. Introduction

The novel coronavirus disease 2019 (COVID-19) caused by severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) was declared a pandemic on 11 March 2020 by the World Health Organization [1]. As of 30 April 2020, and since the beginning of the COVID-19 pandemic, the Spanish Government reported 212,917 confirmed cases of COVID-19 and 24,275 deaths [2]. It was at this moment when Spain was experiencing the highest number of cases, and Italy was recording the highest number of deaths [3].

In an attempt to reduce the spread of the virus, countries around the world were enforcing lockdowns. The Spanish Government declared the official national lockdown on 14 March 2020 [4]. Pharmacies in many countries at a national level are considered essential services and are one of the few amenities that remained open and accessible to the public when countries were placed into lockdown [5]. Specific recommendations have been published regarding the continued operation of professional pharmacy services in community pharmacies, which include adapting their facilities with security measures, social distancing, the use of personal protective equipment (PPE) and methods to decrease contact with objects handled by patients. The use of alternative prescription delivery methods was also encouraged, including pharmaceutical home care by delivering directly to patients' homes in order to limit direct patient contact in the pharmacy [6,7]. The need to prevent the spread of COVID-19 transmission has induced changes in the form and nature

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Daniel A. Bochner Ph.D.



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Leadership for Pharmacists Nsovo Mayimele, 2025-09-15 This book provides a toolkit of leadership skills for pharmacists wishing to take more strategic roles within the pharmaceutical industry outlining a range of ten competencies through which their existing technical knowledge can be elevated to offer managerial as well as pharmaceutical expertise Written in response to the lack of pharmacists in leading roles within the pharmaceutical industry each chapter explores a different leadership skill and how these can be applied The skills include emotional intelligence teamwork integrity selfless service communication and relationship management Supported by interviews with senior figures within the pharmaceutical industry this book suggests that pharmacists themselves have the capacity to play an important progressive role in leading these organisations and improving patient care This book will interest students and researchers of pharmacy leadership and industry studies as well as pharmacists practising today Pharmacy Management Shane P Desselle, David P.

Zgarrick, 2008-09-14 New Chapter on Leadership While management and leadership are distinct concepts they are often taught together in pharmacy management courses Completely new version of chapter on Accounting Financial Statements and Financial Analysis shorter and better focused on what pharmacists are interested in New Chapter on Medicare Part D Needed because of the huge impact it has had on pharmacy particularly community pharmacy Evidence based Management theory and models directly applied to pharmacy practice with appropriate cases and examples Chapter opening learning objectives and case study Chapter closing Q A *The Emotional Toolbox* Daniel A. Bochner Ph.D., 2011-04-25 In *The Emotional Toolbox* Dr Bochner provides a fresh and accessible perspective on the most common issues of psychotherapy and mental health This book is a Manual for Mental Health and is organized as an owners manual for the relational world which Dr Bochner calls the great life machine Unlike other manuals that focus on all brand new systems functioning perfectly however *The Emotional Toolbox* recognizes the various types of likely breakdown that occur over time and focuses intently on helping you bring yourself to full potential In essence *The Emotional Toolbox* is the Introduction to Psychology people truly want and need even though it does not include the typical Psych 101 articles on rats in mazes pellet pecking pigeons cat zapping contraptions or old tired theories no longer useful in modern day psychotherapy Instead in this Manual the reader finds and feasts on expert knowledge regarding the intricacies of human interaction the vagaries of couple and family life and the ins and outs of mental health diagnosis Dr Bochners *Emotional Toolbox* addresses the most commonly encountered issues of life explains emotional difficulties and interpersonal communication at a level where the reader can feel personally understood and offers solutions and redemption where people struggle most Pharmacy Practice Kevin M. G.

Taylor, Geoffrey Harding, 2001-07-26 Today's pharmaceutical services are patient oriented rather than drug oriented. This shift towards patient centred care comes at a time when healthcare is delivered by an integrated team of health workers. Effective pharmacy practice requires an understanding of the social context within which pharmacy is practised, recognising the particular needs.

Social Pharmacy Dr. Savita Devi, 2023-09-06 This book further elucidates and clarifies simple socially related concepts needed for pharma students to get through the first course of BP 802T. This book is a sincere attempt to concepts and vocabulary understandable to students and field experts alike. I have tried to simplify the concepts for ease of grasping even for the first year students.

Pharmacy and the US Health Care System Michael Ira Smith, Albert I. Wertheimer, Jack E. Fincham, 2013 Pharmacy and the US Healthcare System is a one stop textbook of current information about the features of the US healthcare system. It covers the personnel and institutions along with concise reports on trends, regulations, policy and finance. This new fourth edition has been updated with the most recent data, statistics and developments. It includes up to date information on many topics including financing, managed care, pharmacy, political realities and health information technology. There are new chapters on patient safety, pharmacovigilance and ethics and professionalism. The healthcare field is evolving due to technological advances, pressure to increase efficiency and demand to increase costs. Pharmacy and the US Healthcare System prepares pharmacists for independent practice in this unpredictable environment.

American Journal of Pharmacy, 1904 *Technological Approaches to Medical and Pharmaceutical Education* Jesus, Ângelo, 2025-04-08 Technological advancements have revolutionized medical and pharmaceutical education, offering innovative approaches to enhance learning and improve outcomes. From virtual reality (VR) simulations and interactive 3D models to artificial intelligence (AI) and online platforms, technology provides various tools that cater to the needs of modern healthcare education. These advancements facilitate a deeper understanding of anatomy, drug mechanisms and clinical procedures while enabling personalized learning experiences, real time assessments and global collaboration. As the healthcare field changes, integrating technology into medical and pharmaceutical education is crucial when developing new skilled professionals. *Technological Approaches to Medical and Pharmaceutical Education* explores the integration of modern technologies in the teaching and learning processes within the fields of medicine and pharmacy. It addresses the benefits and challenges of incorporating these technologies into educational frameworks, aiming to enhance learning outcomes, improve clinical skills and prepare students for evolving healthcare organizations. This book covers topics such as medical technology, online learning and artificial intelligence and is a useful resource for educators, medical professionals, pharmacologists, academicians and researchers.

American Journal of Pharmacy and the Sciences Supporting Public Health, 1918 *Pharmacy Practice E-Book* Jennie Watson, Louise Cogan, 2019-07-24 The sixth edition of *Pharmacy Practice* brings the contents completely up to date, reflecting emerging new roles for pharmacists both within the traditional employment areas of hospital and community pharmacy as well as other developing roles supporting the public.

health agenda governance risk management prescribing and pharmaco economics Each chapter begins with Study Points and ends with Key Points to reinforce learning Appendices include medical abbreviations Latin terms and abbreviations systems of weights and measurements and presentation skills Some chapters also carry self assessment questions for more complex areas of pharmaceutical practice New editor on the team Louise Cogan Many new contributors comprising practising pharmacists teachers of pharmacy and pharmacists with joint appointments between hospital community pharmacy and universities Now with companion e book included on StudentConsult New chapters on Consent History Taking Gathering Information Advice giving and the pharmacist as a Health Trainer Using calculations in pharmacy practice Continuing professional development and revalidation Intra and inter professional working The role of the pharmacist in medicines optimization

Humanizing Technology With Emotional Intelligence Tikadar, Subrata,Liu, Haipeng,Bhattacharya, Pronaya,Bhattacharya, Samit,2024-12-23 In an era where technology permeates every aspect of our lives the imperative for sentient systems has never been greater This necessity stems from the recognition that effective human computer interaction HCI transcends mere transactional exchanges aspiring instead to foster connections that are as nuanced and empathetic as those between humans Emotional intelligence in computing systems therefore is not a luxury but a prerequisite for creating technologies that enhance rather than hinder our daily lives Affective computing the interdisciplinary domain at the heart of this endeavor bridges the gap between human emotional experience and computational technology aiming to imbue machines with the ability to detect interpret and respond to human emotions Humanizing Technology With Emotional Intelligence delves into the why and how of incorporating emotional intelligence into computing systems The book provides a comprehensive overview of both the theoretical foundations and the practical applications of affective computing in HCI Covering topics such as automotive safety holistic student development and social robotics this book is an excellent resource for academicians researchers graduate and postgraduate students software developers product managers and more

Essentials of Pharmacy Management Dennis H. Tootelian,Albert I.

Wertheimer,Andrey Mikhailitchenko,2012 *Essentials of Pharmacy Management* is an accessible introduction to management in an increasingly business oriented environment It provides a jump start to leadership roles and career advancement This textbook provides pharmacy students with an understanding of business processes used and how those processes impact their practice of pharmacy in providing patient care The material provides those who aspire to become managers in healthcare organizations with a foundation of how to manage in an environment that is focused on the business of healthcare For pharmacists who prefer not to move into management positions the book explains how and why business decisions are made relative to practice Publisher

Drug Intelligence & Clinical Pharmacy ,1977 **Pharmacist Services** Jon Schommer,Anthony Olson,2019-11-04 The overall goal of this book is to give the reader a state of the art synopsis of the pharmacist services domain To accomplish this goal the authors have addressed the social psychosocial political legal

historic clinical and economic factors that are associated with pharmacist services In this book you will gain cutting edge insights from learning about the research of experts throughout the world The findings have relevance for enhancing pharmacist professionalism pharmacist practice and the progression of pharmacist services in the future

Pharmaceutical Journal; ,1898 **Bulletin of Pharmacy** ,1905 Research Methods in Pharmacy Practice Zubin Austin,Jane Sutton,2018-02-21 This is a comprehensive guide to applying research methods to practice problems It uses case based examples and activities rooted in practice to support development of knowledge skills and confidence in applying evidence based research methods An array of different methodologies and qualitative quantitative methods are described Examples of topics include distinction between methodologies and methods ethics protocols as well as design implementation data analysis interpretation of findings using methods such as surveys interviews focus groups observational research database mining text and document analysis quality improvement PDSA cycles economic cost benefit evaluations Perfect for MPharm students doing their research thesis but relevant to all bioscience students undertaking research projects Use of pharmacy practice case examples in community hospital ambulatory primary care and other settings throughout Examples of how to tackle a research question from different perspectives e g which is the best way to answer each question and why Inter professional practice and research emphasized Self assessment and self reflection questions to help readers confirm their understanding learning A one stop research method teaching resource for faculty **Leadership and Management in Pharmacy Practice** MD Karch,Drummer Steven B.,Olaf,2014-12-12 Over the past years the changing nature of pharmacy practice has caused many to realize that the practice must not only be managed but also led Leadership and Management in Pharmacy Practice discusses a variety of leadership and managerial issues facing pharmacists now and in the future This second edition has been reorganized by placing leader

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The Emotional Pharmacy Introduction

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