



# ISABELLE TODD

## Quality Manager

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📍 Port Leone, Spain

### MY LIFE PHILOSOPHY

Quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction and skilful execution. - William A. Foster

### STRENGTHS

#### ☆ Leadership

Successfully managed Quality Teams, providing guidance and support to ensure implementation of quality standards and drive continuous improvement. Led cross-functional teams in process improvement initiatives.

#### ♥ Analytical Thinking

Proven ability to analyze complex quality data, identify trends and root causes, and develop effective solutions. Utilized analytical thinking to drive process improvements and enhance product quality.

#### 🤝 Collaboration

Strong collaborative skills, fostering effective relationships with cross-functional teams, suppliers, and customers. Collaborated with suppliers to ensure quality standards are met and resolved quality issues.

### SUMMARY

Quality Manager with 7 years of experience in leading Quality Assurance and Quality Control efforts in the Defence Manufacturing industry. Proficient in all aspects of Quality Management Systems, ISO9001:2015, internal auditing, 8D reports, root cause analysis, and Corrective Action Planning. Skilled in conducting vendor appraisal/supplier assessments and maintaining approved supplier list. Strong knowledge of AQAP, APQP, PFMEA, FMEA, and DFMA. Committed to ensuring the highest quality standards are met to deliver exceptional products and services. Accomplishments include leading successful audits, implementing process improvements resulting in a 20% reduction in defects, and achieving ISO9001:2015 certification.

### EXPERIENCE

#### Quality Manager

2022 - Ongoing

##### Defence Manufacturing Solutions

Poole

Managed the Quality Team and ensured all aspects of Quality Assurance and Quality Control were implemented to meet customer satisfaction. Conducted vendor appraisal/supplier assessments, maintained approved supplier list, and monitored sub-contract performance. Provided guidance on design and manufacturing procedures, measured and improved quality activities, and reported results to senior management.

- Implemented process improvements resulting in a 20% reduction in defects across all products.
- Led successful audits and achieved ISO9001:2015 certification for the organization.
- Collaborated with suppliers to ensure agreed quality standards were met, resulting in improved product quality.

#### Senior Quality Engineer

2017 - 2022

##### Advanced Defence Technologies

Poole

Managed quality control processes and provided guidance on quality standards and procedures. Conducted root cause analysis, developed Corrective Action Plans, and implemented process improvements. Collaborated with cross-functional teams to ensure compliance with ISO9001:2015, inspected and tested products to maintain quality standards.

- Implemented a comprehensive Corrective Action Planning system that reduced repeat defects by 15%.
- Conducted root cause analysis and developed solutions, resulting in a 30% reduction in customer complaints.
- Collaborated with cross-functional teams to implement quality control processes and ensure compliance with ISO9001:2015.

# The High Quality Manager

**Jim Rooney**



## **The High Quality Manager:**

The Strategic Quality Manager Cathy Balding, 2011 Are you a quality professional working in health and aged care or other service industry who wants to design and implement quality systems that make a real positive difference to consumers develop your role to be more strategic and influential create sustained change and improvement build your credibility and expertise play a key role in your organisation s strategic direction increase your job satisfaction The Strategic Quality Manager synthesises theory research and real world experience into a handbook developed specifically for those in quality management roles As the pressure on our health and aged care services grows so do the demands on the quality professional and continuing to increase the quality and transparency of healthcare will require new and savvier ways of working If you have looked for assistance within this challenging environment you ll know that there is no shortage of material on quality management but very little on being a quality manager The Strategic Quality Manager contains theory tips step by step models and practical examples to assist every quality professional to more easily and proactively navigate the many of challenges of their roles and to enjoy the journey *The high quality manager* Alfred Tack, 1982 Guidelines for Laboratory Quality Managers Saverio Mannino, 2022-11-22 This useful and extensive set of guidelines is designed to assist food control laboratories in gaining accreditation from an internationally recognized external body providing all of the necessary information and practices in an easy to read step by step fashion Authored by an experienced consultant for laboratory accreditation in many different countries with this text food control lab owners now have all of the up to date information they need to gain accreditation in a single source Guidelines for Laboratory Quality Managers covers the essentials for quality management in the food control laboratory from testing processes to current quality management systems The ISO standards for accreditation are extensively explored including managerial requirements organizational aspects complaint handling procedures internal audits and sampling An entire section is dedicated to the implementation of managerial and technical requirements from quality control to program monitoring and evaluation Analysis selection preparation and validation is covered extensively and an entire section is dedicated to basic statistics from data presentation to distribution Each section comes with helpful tips for lab managers plus definitions and terms Comprehensive easy to use and up to date Guidelines for Laboratory Quality Managers is the guide for accreditation for food control laboratories

**Ben Graham Was a Quant** Steven P. Greiner, 2011-04-05 Innovative insights on creating models that will help you become a disciplined intelligent investor The pioneer of value investing Benjamin Graham believed in a philosophy that continues to be followed by some of today s most successful investors such as Warren Buffett Part of this philosophy includes adhering to your stock selection process come hell or high water which in his view was one of the most important aspects of investing So if a quant designs and implements mathematical models for predicting stock or market movements what better way to remain objective then to invest using algorithms or the quantitative method This is exactly what Ben Graham Was a

Quant will show you how to do Opening with a brief history of quantitative investing this book quickly moves on to focus on the fundamental and financial factors used in selecting Graham stocks demonstrate how to test these factors and discuss how to combine them into a quantitative model Reveals how to create custom screens based on Ben Graham s methods for security selection Addresses what it takes to find those factors most influential in forecasting stock returns Explores how to design models based on other styles and international strategies If you want to become a better investor you need solid insights and the proper guidance With Ben Graham Was a Quant you ll receive this and much more as you learn how to create quantitative models that follow in the footsteps of Graham s value philosophy      **Mutual Fund Performance and**

**Performance Persistence** Peter Lückoff,2011-01-22 Peter L ckoff investigates why fund flows and manager changes act as equilibrium mechanisms and drive the performance of both previously outperforming and previously underperforming funds back to average levels      *Financial Management for Nurse Managers and Executives - E-Book* Cheryl Jones,Steven A.

Finkler,Christine T. Kovner,Jason Mose,2018-01-29 NEW Information about the Affordable Care Act details how changes and developments affects coverage for millions of Americans NEW Value Based Payment reimbursement information details what nurse executives need to know in order to use this new system NEW Coverage of Accountable Care Organizations provides current information on one of the emerging forms of managed care and how it works within the financial system of healthcare NEW Team and Population Based care information covers how to work with healthcare professionals outside of nursing      **A Project Manager's Guide to Passing the Project Management (PMP) Exam** Brent W Knapp

Pmp,2010-02-03 Apply your project management skills to the unique challenges of information technology IT projects with strategies developed in the field by experienced IT project managers Discover critical success factors and hidden risks and get proven cost effective solutions This book addresses all areas of IT project management hardware software systems integration and human resources In addition the book addresses the role of the project manager at each phase of the project life cycle and helps you to gain the foundation experience techniques and tools to manage each stage of your project You will learn techniques to set goals tied directly to stakeholder needs get the most from your project management team and utilize project management tools to get work done on time and within budget Designed for both new and veteran project managers this book extends traditional project management concepts into the IT arena You ll gain an understanding of the strategies and skills necessary to manage IT projects of any size      **Strategic Leadership in Digital Evidence** Paul

Reedy,2020-10-08 Strategic Leadership in Digital Evidence What Executives Need to Know provides leaders with broad knowledge and understanding of practical concepts in digital evidence along with its impact on investigations The book s chapters cover the differentiation of related fields new market technologies operating systems social networking and much more This guide is written at the layperson level although the audience is expected to have reached a level of achievement and seniority in their profession principally law enforcement security and intelligence Additionally this book will appeal to

legal professionals and others in the broader justice system Covers a broad range of challenges confronting investigators in the digital environment Addresses gaps in currently available resources and the future focus of a fast moving field Written by a manager who has been a leader in the field of digital forensics for decades

**Human Resources for the Non-HR Manager** Carol T. Kulik, Elissa L. Perry, 2023-05-02 Human Resources for the Non HR Manager gives every manager regardless of their functional role access to cutting edge research and evidence based recommendations so they can approach their people management responsibilities with confidence Day to day people management is increasingly the responsibility of front line managers not HR professionals But managers are often poorly prepared for these responsibilities they receive little training and sometimes have little interest in HR People management is never easy and it is particularly challenging in COVID 19 s next normal workplace where managers must engage diverse employees across a wide range of working arrangements This book focuses on the special relationship that line managers have with their employees and describes managers responsibilities across the entire employee lifecycle from front end recruiting and hiring through to long term retention The content is grounded in rigorous academic research but the book s conversational tone conveys basic principles without technical jargon Each chapter includes Manager s Checkpoints to help readers apply the material to their own workplace and Manager s Knots that address gray areas inherent in people management The book is designed for any reader currently working as a line manager or aspiring to a managerial role who wants to improve their people management skills Combined with a complete instructor package the book provides different types of activities to accompany each chapter Some Assembly Required In the News and Undercover Manager The activities can be found in the Instructor Resources Download Hub and are designed to align with student cohorts with varying levels of experience

**ICICKM2014-Proceedings of the 11th International Conference on Intellectual Capital, Knowledge Management and Organisational Learning** Jim Rooney, 2014-10-17 These proceedings represent the work of researchers participating in the 11th International Conference on Intellectual Capital Knowledge Management Organisational Learning ICICKM 2014 which this year is being held at The University of Sydney Business School The University of Sydney Australia The Conference Co Chairs are Dr John Dumay from Macquarie University Sydney Australia and Dr Gary Oliver from the University of Sydney Australia The conference will be opened with a keynote by Goran Roos Advanced Manufacturing Council Adelaide Australia who will address the topic of Intellectual capital in Australia Economic development in a high cost economy The second day will be opened with a from James Guthrie University of Sydney Australia on the topic of Intellectual Capital and the Public Sector Research Past Present and Future

**Reliable Software Technology - Ada-Europe 2005** Tullio Vardanega, Andy Wellings, 2005-06-07 Started on the inspired initiative of Prof Alfred Strohmeier back in 1996 and spawned from the annual Ada Europe conference that had previously run for 16 consecutive years the International Conference on Reliable Software Technologies celebrated this year its tenth anniversary by going to York UK where the rst

series of technical meetings on Ada were held in the 1970s Besides being a beautiful and historical place in itself York also hosts the Department of Computer Science of the local university whose Real Time Group has been tremendously influential in shaping the Ada language and in the progress on real time computing worldwide This year's conference was therefore put together under excellent auspices in a very important year for the Ada community in view of the forthcoming completion of the revision process that is upgrading the language standard to face the challenges of the new millennium The conference took place on June 20-24 2005 It was as usual sponsored by Ada Europe the European federation of national Ada societies in cooperation with ACM SIGAda The conference was organized by selected staff of the University of York teamed up with collaborators from various places in Europe in what turned out to be a very effective instance of distributed collaborative processing The conference also enjoyed the generous support of 11 industrial sponsors

*Mechanism Design for Total Quality Management: Using the Bootstrap Algorithm for Changing the Control Game* Petter Ogland, 2017-11-10 This PhD thesis contributes to the theory of information infrastructures by explaining how to use game theory and genetic algorithms for turning the pseudo code of the bootstrap algorithm into proper code The study is the first known study to analyse the bootstrap algorithm from an action research perspective and it has become an important reference for further research on how to bootstrap information infrastructures

**Multinational Enterprise Management Strategies in Developing Countries** Khan, Mohammad Ayub, 2016-05-16 In contemporary economies businesses must consistently make strides to remain competitive and profitable at both national and international levels Unlike in the developed world corporations in developing nations face a different set of challenges for achieving growth *Multinational Enterprise Management Strategies in Developing Countries* is an authoritative reference source for the latest scholarly research on diverse opportunities and obstacles facing multinational corporations in emerging economies Highlighting innovative perspectives and real world examples this book is ideally designed for researchers practitioners upper level students and industry professionals interested in management approaches for achieving success in international corporations

*Pervasive Computing for Business: Trends and Applications* Godara, Varuna, 2010-02-28 This book examines the implications of pervasive computing from an operational legal and ethical perspective so that current and future e business managers can make responsible decisions about where when and how to use this technology Provided by publisher

**Information Communication Technology Standardization for E-Business Sectors: Integrating Supply and Demand Factors** Jakobs, Kai, 2009-04-30 This book studies the nature relevance and quality of standards with ICTs and the impact they have on businesses Provided by publisher

*Principles of Quality Costs* Douglas C. Wood, 2013-01-09 The last decade has seen wide changes in how quality standards are applied in industry We now have two functions quality assurance and process improvement Quality assurance focuses primarily on product quality while process improvement focuses on process quality the principles of quality cost support both The purpose of this book remains the same as the third edition to provide a basic understanding of

the principles of quality cost Using this book organizations can develop and implement a quality cost system to fit their needs Used as an adjunct to overall financial management these principles will help maintain vital quality improvement programs over extended timeframes This fourth edition now includes information on the quality cost systems involved with the education service banking and software development industries You ll also find new material on ISO 9001 cost systems in small businesses and activity based costing Additional information on team based problem solving customer satisfaction and the costs involved with the defense industry are also offered *TSP(SM) Coaching Development Teams* Watts S.

Humphrey,2006-04-10 Most modern software development projects require teams and good teamwork largely determines a project s success The Team Software Process TSP created by Watts S Humphrey is a set of engineering practices and team concepts that produce effective teams thereby helping developers deliver high quality products on time and within budget TSP bridges Humphrey s seminal work on the Capability Maturity Model CMM an improvement framework for the entire software organization and his Personal Software Process PSP practices designed to improve the work of individual developers Typical first time TSP teams increase productivity by more than 50 percent while greatly increasing the quality of their delivered products However TSP teams only continue to improve under the guidance of a capable coach One industrial strength team for example increased its productivity by an additional 94 percent and reduced test defects by 85 percent through three consecutive TSP quarterly product release cycles Without competent coaching teams often do not progress much beyond the initial one time improvement seen after the introduction of the TSP Humphrey distinguishes between TSP coaching and TSP leadership explaining why the skillful performance of both functions is critical In this practical guide he shares coaching methods that have repeatedly inspired TSP teams and steered them toward success With the help of a coach TSP teams undergo a brief but intense project launch in which they define their own processes make their own plans and negotiate their commitments with management resulting in dramatically enhanced performance Whether you are considering the TSP or are actively implementing it TSPSM Coaching Development Teams provides the invaluable examples guidelines and suggestions you need to get started and keep developing as a team coach It s meant to complement Humphrey s other books TSPSM Leading a Development Team and PSPSM A Self Improvement Process for Software Engineers Together the three works offer a rich resource for improving your software development capabilities *Create a Great Quality System In Six Months* Cathy Balding,2013-08-28 Are you looking for a quality system that drives great experiences for your consumers and your staff Create a Great Quality System In Six Months A blueprint for building the foundations of a great consumer experience is a step by step month by month blueprint for building and implementing a quality system that staff will want to use to create a great consumer experience for every person every time The 3P quality system blueprint is based on the literature applied research and real world experience that formed the basis of my first book The Strategic Quality Manager It builds in buy in instead of developing your quality system and then starting on the long journey to gaining staff co operation

Create a Great Quality System does both at once merging quality mechanics with quality mindsets to achieve great results for consumers CGQS is primarily written for health and aged care but the principles and steps apply equally to other service industries such as education and hospitality

**Survival Guide for College Managers and Leaders** David Collins, 2006-10-23 A Survival Guide for College Managers and Leaders is a distillation of the key skills and attitudes that you will need to possess if you are to survive and indeed thrive in such a situation It highlights examples of good bad and questionable practice from college leaders and managers of all ages It is a handbook of practical advice and tried and tested approaches to the many problems and challenges that you are likely to face David Collins CBE This is the definitive survival guide to leading and managing a FE College for College Leaders and Senior Managers The tremendously experienced and successful College Principal David Collins covers every aspect of running a College from shaping the organization and communicating a vision to planning and marketing the program right through to dealing with people and improving quality Accessibly and engagingly written and packed with real life examples this book will prove essential reading for ambitious senior staff in the FE sector

**A Practical Approach to Software Quality** Gerard O'Regan, 2012-11-03 Overview The aim of this book is to provide a practical introduction to software quality in an industrial environment and is based on the author's experience in working in software engineering and software quality improvement with leading industrial companies The book is written from a practitioner's viewpoint and the objective is to include both theory and practice The reader will gain a grasp of the fundamentals as well as guidance on the practical application of the theory The principles of software quality management and software process improvement are discussed and guidance on the implementation of maturity models such as the CMM SPICE or the ISO 9000 2000 standard is included Organization and Features The first chapter provides an introduction to the fundamentals of quality management Later chapters consider software inspections and testing ISO 9000 the CMM the evolving SPICE standard metrics and problem solving and the final chapter on formal methods and design considers some advanced topics including configuration management UML software usability and formal methods The reader may find the material heavy going in places especially in the section on formal methods and this section may be skipped The book includes a chapter on software inspections and testing and this includes material on Fagan inspections to build quality into the software product



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