

The **12 Best
Questions
TO ASK
Customers**

Jim Meisenheimer

The 12 Best Questions To Ask Customers

**Heidi M. Neck, Christopher P.
Neck, Emma L. Murray**



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a type of endocytosis in which large particulate substances or small organisms are taken up by a cell it is carried out by some protists and by certain immune cells of animals in mammals mainly macrophages neutrophils and dendritic cells

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this chapter outlines the layered responses of the human immune system including both innate and adaptive immune responses it also describes the structures and functions of the lymphatic system

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originate in the red bone marrow released into the blood before they differentiate specialize some reach the thymus where they mature into t cells others the b cells mature in the red bone marrow both t cells and b cells reside in lymphatic tissues and organs lymph nodes spleen etc

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chapter 35 immunity immune system o immunity ability to resist invading organisms and the process by which an organism defends itself o self vs no self non specific immunity no previous experience with invader required o first response to infection o first defense to infection is skin since it serves as a barrier tends to be slightly

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first part of it is barrier defense such as skin or shell also includes molecules such as phagocytic cells natural killer cells antimicrobial proteins that recognize traits shared by a broad class of pathogens