

Hard Sell vs Soft Sell

Sales Strategy

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graph TD; A[Sales Strategy] --> B[Hard Sell]; A --> C[Soft Sell]; B --> D[• Direct, aggressive, and high-pressure]; B --> E[• Creates a sense of urgency]; B --> F[• Does not focus on customer relationship]; B --> G[• Sells products of low-cost, shorter shelf-life, one-time usage product, and small businesses]; B --> H[• Markets products of huge stocks and less demand]; B --> I[• Uses a rational appeal]; C --> J[• Indirect, gentle, and low-pressure]; C --> K[• Does not urge the potential customer]; C --> L[• Extends a long-term relationship with the customer]; C --> M[• Sell products of long-term, repeated usage, and brands]; C --> N[• Markets products of huge demand and less supply]; C --> O[• Uses an emotional appeal];
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Hard Sell

- Direct, aggressive, and high-pressure
- Creates a sense of urgency
- Does not focus on customer relationship
- Sells products of low-cost, shorter shelf-life, one-time usage product, and small businesses
- Markets products of huge stocks and less demand
- Uses a rational appeal

Soft Sell

- Indirect, gentle, and low-pressure
- Does not urge the potential customer
- Extends a long-term relationship with the customer
- Sell products of long-term, repeated usage, and brands
- Markets products of huge demand and less supply
- Uses an emotional appeal

Soft Sell

M Planty



Soft Sell:

Soft Sell Book Review: Unveiling the Power of Words

In a global driven by information and connectivity, the energy of words has become more evident than ever. They have the ability to inspire, provoke, and ignite change. Such may be the essence of the book **Soft Sell**, a literary masterpiece that delves deep in to the significance of words and their affect our lives. Compiled by a renowned author, this captivating work takes readers on a transformative journey, unraveling the secrets and potential behind every word. In this review, we will explore the book is key themes, examine its writing style, and analyze its overall impact on readers.

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