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Telephone Courtesy & Customer Service

Third Edition

- The Importance of the Telephone to Your Organization
- Learning to Understand the Customer's Needs
- Telephone Statements You Must Avoid
- The Value of Asking Effective Questions



Lloyd C. Finch

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Telephone Courtesy And Customer Service Book Review: Unveiling the Magic of Language

In a digital era where connections and knowledge reign supreme, the enchanting power of language has become more apparent than ever. Its power to stir emotions, provoke thought, and instigate transformation is really remarkable. This extraordinary book, aptly titled "**Telephone Courtesy And Customer Service**," compiled by a highly acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound effect on our existence. Throughout this critique, we shall delve in to the book is central themes, evaluate its unique writing style, and assess its overall influence on its readership.

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