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The Frictionfree Economy

Lewis T. G.



The Frictionfree Economy:

The Friction-Free Economy Ted Lewis,1997-09-12 Imagine a world where supply no longer equals demand A world where a company craving greater market share gives away its most valuable product and generates millions of dollars A world where the company that boasts the greatest chunk of consumer demand experiences even more demand where the antagonistic relationship between buyer and seller has been replaced with a cooperative knowledge based exchange where companies in every industry think like futurists personalize products and services regardless of cost target individuals rather than blanket the masses and renovate old products instead of just creating new ones **The Friction-free Economy** Lewis T. G.,1997 **The Friction-free Economy** Theodore Gyle Lewis,1997 **Frictionlessness** Jakko Kemper,2023-12-14 Frictionlessness provides an examination of the environmentally destructive digital design philosophy of frictionlessness and the critical significance of a technological aesthetic of imperfection If there is one thing that defines digital consumer technologies today it is that they are designed to feel frictionless From smart technologies to cloud computing from from one click shopping to the promise of seamless streaming digital technology is framed to host ever faster operations while receding increasingly into the background of perception The environmental costs of this fetishization of frictionlessness are enormous and unevenly distributed the frictionless experience of the end user tends to be supported by opaque networks of exploited labor and extracted resources that disproportionately impact the Global South This situation marks an urgent need for alternate less destructive aesthetic relations to technology As such this book examines imperfection as an aesthetic concept that highlights existential conditions of finitude and fragility as a particularly powerful counterweight to the dominant digital design philosophy of frictionlessness While frictionlessness aims to draw the user s perception away from the exploitative and destructive conditions of digital production imperfection forms an aesthetic source of friction that alerts users to the fragile nature of technology and the finite resources on which it relies These arguments are elaborated through a close reading of three technological objects a video game that was programmed to expire an audiovisual performance that laments the fate of disused technology and a collection of music albums that dramatize a techno cultural logic of relentless consumerism Together these case studies underline the value of technological aesthetics of imperfection and point to the need for a renewed ethics of care in relation to technology *New Media* Leah A. Lievrouw,Sonia M. Livingstone,2009

Unspun Thomas Swiss,2000 Visit the Unspun website which includes Table of Contents and the Introduction The World Wide Web has cut a wide path through our daily lives As claims of the Web changes everything suffuse print media television movies and even presidential campaign speeches just how thoroughly do the users immersed in this new technology understand it What exactly is the Web changing And how might we participate in or even direct Web related change Intended for readers new to studying the Internet each chapter in Unspun addresses a different aspect of the web revolution hypertext multimedia authorship community governance identity gender race cyberspace political economy and ideology as it shapes

and is shaped by economic political social and cultural forces The contributors particularly focus on the language of the Web exploring concepts that are still emerging and therefore unstable and in flux Unspun demonstrates how the tacit assumptions behind this rhetoric must be examined if we want to really know what we are saying when we talk about the Web Unspun will help readers more fully understand and become critically aware of the issues involved in living as we do in a wired society Contributors include Jay Bolter Sean Cubitt Jodi Dean Dawn Dietrich Cynthia Fuchs Matthew Kirschenbaum Timothy Luke Vincent Mosco Lisa Nakamura Russell Potter Rob Shields John Sloop and Joseph Tabbi

Beyond the Basics Donna L. Hoffman, Thomas P. Novak, 2005 This book is a rich source of ideas for more effective Internet marketing The frameworks and rules will help the marketing professional because they are grounded in solid research The book is also a great place for academics and research oriented students to find ideas worthy of deeper and more extensive research John A Deighton Harold M Brierley Professor of Business Administration Harvard Business School Here s a novel idea Insights and recommendations for Internet retailers that are based on actual research and scientific rigor The authors applying the tools of qualitative and quantitative research expose much of the conventional wisdom of Internet retailing as myth and lay the groundwork for serious reasoned study of the behavior of customers in this exciting new channel Larry Downes co author Unleashing the Killer App Digital Strategies for Market Dominance This edited volume is a great introduction to some of the best work It provides insight which all Internet businesses particularly e tailers and advertisers will find useful Eric J Johnson Norman Eig Professor of Business Columbia University ABOUT THIS VOLUME This edited book of chapters is an innovative experiment that converts academic research on online consumer behavior into a set of operating instructions for real world success Chapters address using the Web to support local businesses online customer lock in emerging online advertising technologies online recommendations and self service transaction technologies ABOUT THE EDITORS Donna L Hoffman and Thomas P Novak are Professors of Marketing at the Owen Graduate School of Management and co direct the Sloan Center for Internet Retailing at Vanderbilt University ABOUT THE SLOAN CENTER The Vanderbilt University Sloan Center for Internet Retailing was launched in Spring 2003 with a grant from the Alfred P Sloan Foundation in New York City It is one of 25 Sloan Centers dedicated to creating academic communities that engage in direct interaction with industries working to understand these industries and research the pressing issues they face The Vanderbilt Sloan Center studies the enormous challenges and opportunities facing the dynamic and rapidly evolving Internet Retailing industry with special emphasis on the Internet retailing customer chain

The Digital Condition Robert Wilkie, 2011-10-03 The acceleration in science technology communication and production that began in the second half of the twentieth century developments which make up the concept of the digital has brought us to what might be the most contradictory moment in human history The digital revolution has made it possible not only to imagine but to actually realize a world in which social inequality and poverty are vanquished But instead these developments have led to an unprecedented level of accumulation of private profits Rather

than the end of social inequality we are witness to its global expansion Recent cultural theory tends to focus on the intricate surface effects of the emerging digital realities proposing that technological advances effect greater cultural freedom for all ignoring the underpinning social context But beneath the surfaces of digital culture are complex social and historical relations that can be understood only from the perspective of a class analysis which explains why the new realities of the digital condition are conditioned by the actualities of global class inequalities It is no longer the case that technology can take on the appearance of a simple or neutral aspect of human society It is time for a critique of the digital times In *The Digital Condition* Rob Wilkie advances a groundbreaking analysis of digital culture which argues that the digital geist which has its genealogy in such concepts as the body without organs spectrality and difference has obscured the implications of class difference with the phantom of a digital divide Engaging the writings of Hardt and Negri Poster Deleuze and Guattari Derrida Haraway Latour and Castells the literature and cinema of cyberpunk and digital commodities like the iPod Wilkie initiates a new direction within the field of digital cultural studies by foregrounding the continuing importance of class in shaping the contemporary

FRICTION—The Untapped Force That Can Be Your Most Powerful Advantage Roger Dooley, 2019-05-17 NAMED A BEST BUSINESS BOOK OF 2019 by *strategy business* Annually 4.6 trillion of merchandise is left in abandoned e commerce shopping carts Every year the U S economy loses 3 trillion dollars in productivity due to excess bureaucracy Red tape and over complicated licenses have contributed to China's GDP exceeding India's by 82 trillion over the span of just three decades If you're a business leader these statistics should give you nightmares According to science based marketing and business expert Roger Dooley they illustrate the real and growing threat of friction which he defines as the unnecessary expenditure of time effort or money in performing a task In today's high speed customer empowered world the levels of swiftness and efficiency of business transactions will determine ultimate success or failure In this groundbreaking guide Dooley helps you spot the inevitable points of friction in your organization and he provides the tools and insight you need to eliminate them By truly understanding the impact friction can have you'll be able to establish positive habits and eliminate negative ones all with the end result of building a company that's the envy of your industry Friction takes you step by step through the process of Empowering frank conversations Guiding individual and team behaviors Getting ahead of friction Optimizing the customer experience Building a frictionless corporate culture Combining scientific research with real life examples of leaders who have conquered business friction Dooley teaches you how to identify roadblocks alter them for the benefit of both business and customer and create positive lasting change If you're in a leadership position now is the time to declare war on friction before your competitors do Stamp out ridiculous rules pointless procedures and meaningless meetings Become a relentless advocate for the customer and for minimizing customer effort Lubricate every point of friction and make your company run like a well oiled machine Friction provides the know how you need to lead your company to industry dominance

Nano-Plasm Stephen Clarke-Willson, 2010-11-25 In the near future the

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