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O. Bernard Smalls

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Thank God Its Sunday The Gospel Of Customer Service

Bernard Smalls



Thank God Its Sunday The Gospel Of Customer Service:

The Gospel of Customer Service Bernard Smalls, 2004-12-24 Internationally acclaimed business experts Dr Ken Blanchard Dottie Walters and Peter J Daniels have all personally endorsed Bernard s flagship book entitled The Gospel of Customer Service The Gospel of Customer Service is a parable based on spiritual principles and the true story of the author s experience in customer service training The creative plot presents an excellent automobile dealership that trains its people in principles of service that Bernard Smalls calls spiritual pragmatism You are sure to enjoy this parable and grow in your attitude towards service You are guaranteed to be inspired engaged entertained and enlightened that the true key to wealth and greatness is excellent service *Thank God It's Sunday!* O. Bernard Smalls, 2003-11-21 In *Thank God It s Sunday* Bernard Smalls delivers the good news that a serving heart is the key to prosperity This uplifting parable based on a true account of a wildly successful car dealership shows that profit is the applause we get for taking care of our customers Ken Blanchard co author of *The One Minute Manager* and *Raving Fans* Why read *TGI Sunday* Bernard Smalls a former professional drummer started his customer service career washing cars in Alaska That s cold Today as a corporate trainer he teaches in a fun motivating way the *TGI Sunday* principles of excellent customer service Readers of *TGI Sunday* are guaranteed to be motivated inspired entertained and enlightened In *Thank God It s Sunday* Bernard Smalls delivers an awesome message of true customer service with a new level of excitement and passion The principles in this book can be applied to any business old or new to help create customers for life This book is a must read David Martin New York Life Insurance Companies Partner Atlanta Georgia I found Bernard s book to provide some really great insight into sales and team building Really a must read for any aspiring to reach their full potential in either sales or sales management William Bub Brill New York Life Insurance Companies Managing Partner Greenville South Carolina I am a real fan of Bernard Smalls Bernard is one of the most effective speakers I know His excellent content and enthusiasm will inspire any audience Bernard is a real winner Dr Ken Blanchard So many books are related to special systems to make production and profits in a mechanized way that suits and empowers the corporation This new book of O Bernard Smalls focuses in on the only real way of having business permanence the customer It is the customer that keeps a business alive it is the customer that creates employment and it is the customer that is the only way to make a profit Wake up corporations and appreciate and thank God for the customer Peter J Daniels Best Selling Author Millionaire Real Estate Developer and Australia s Top Motivational Speaker [The Lemonade Principle](#) O. Bernard Smalls, 2006-10-01 **THE SECRET TO A HAPPIER SWEETER LIFE** When fate hands you a lemon make lemonade Dale Carnegie **THE LEMONADE PRINCIPLE** is a book of timeless principles that will show you how to live a fulfilled happy life It is your human right and destiny to be happy be healthy and feel terrific This book will take you through the five episodes or principles from the life of the Hebrew patriarch Joseph to illustrate concepts that will aide you in turning lemons into lemonade or turning liabilities into assets The result a happier you **SOCIAL MEDIA**

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Herald of Gospel Liberty Elias Smith,1903 **Outlook** Alfred Emanuel Smith,Francis Walton,1871 Gospel Herald ,1928 Annual Report of the American Bible Society American Bible Society,1910 Together with a list of auxiliary and cooperating societies their officers and other data *Questions for the Use of Bible Classes and Sunday Schools, in the Protestant Episcopal Church, Arranged for the Ecclesiastical Year* Alexander Burgess,1874 **The Golden Rule** ,1896

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