

Social Marketing: Improving the Quality of Life (2nd Edition)

Sage Publications: California (2002)

Philip Kotler, Ned Roberto, Nancy Lee

Introduction

As Alan Andreasen notes in the introduction to this book, social marketing has become an increasingly important aspect of marketing in recent years, a trend Andreasen predicts will continue. This textbook presents a systematic approach to social marketing that draws on marketing theory, and provides several examples to illustrate the application of theory to practice. However, the authors follow a very traditional approach to marketing decision-making. Readers looking for a more critical evaluation of social marketing and its applications, or an analysis of the empirical evidence underpinning social marketing theory, may find this book lacks depth.

Structure and Content of the Text

The text is divided into five sections that loosely follow the pattern of Kotler's marketing management texts. The first of these begins by presenting a definition of social marketing, which the authors suggest has a strong emphasis on voluntary behavioural modification, an explanation that has much in common with Andreasen's (1995) definition. The authors also identify other variables that can help shape consumers' behaviour, but they could do more to integrate social marketing with the legal, political and economic instruments available to marketers and policy makers. Rothschild (1999) discussed the role of "carrots" and "sticks" in social marketing programmes; this link with behaviour modification theory could be explored further. For example, social marketers can draw on regulation to modify and maintain behaviour in a way that commercial marketers cannot. Greater discussion of legislation prohibiting tobacco promotions, for example, would have fostered a better understanding of the regulatory environments that shape social behaviours.

The remaining chapters in the first section provide an overview of the strategic planning process that Kotler et

al recommend and develop in the later sections, and illustrate this using a variety of topical cases. The authors also outline twelve elements they suggest underlie successful social marketing campaigns. However, while these elements may offer some sensible guidelines, many lack a clear empirical foundation. For example, one element recommends starting with the target markets that are most ready for action. However, this assumes target markets exist, can be identified and accessed, and respond differently to different stimuli. Moreover, it assumes programmes that follow this advice will be more successful than those that do not. Although Kotler et al use cases to illustrate the elements they outline, these cases are rather anecdotal and the lack of empirical support is one of the major weaknesses of the text - a point I discuss in more detail below.

The second section of Social Marketing analyses the environments in which social marketing activities occur and begins by discussing the type of research that can be conducted. This section opens with a very brief summary of research methods, before discussing environmental analyses. As the authors note in the first section, social marketing does not require a new set of techniques, thus this section represents a summary of key topics outlined in more detail in mainstream marketing texts. For new social marketers, the information provided might be too superficial to be of much value, though it represents a sound summary of existing practice and the case studies provided link the methods outlined to social marketing programmes.

Readers familiar with Kotler's approach will easily recognise Section three of the text, which examines the selection and understanding of target markets. Although widely accepted as important in mainstream marketing, this approach has nevertheless attracted criticism, and the logic of segmentation remains debatable. For readers seeking a more critical review of how general marketing strategy may apply to social marketing,

Social Marketing Improving The Quality Of Life

Rajalakshmi Sriram



Social Marketing Improving The Quality Of Life:

Social Marketing for Public Health Hong Cheng, Philip Kotler, Nancy Lee, 2011 Social Marketing for Public Health examines how social marketing is used as a strategy for changing health behavior in the world today Addressing issues and trends in social marketing and public health globally it highlights successful and measurable health behavior changing campaigns launched by the governments by a combination of the governments and citizens or by the citizens themselves in various countries Each chapter focuses on one selected country making the content very accessible The text provides an in depth and up to date treatment of the subject matter **Social Marketing** Philip Kotler, Ned Roberto, Nancy R.

Lee, 2002-03-19 This book turns social marketing into a step by step process so that anyone can plan and execute an effective social marketing campaign Actual cases and research efforts richly support each of the eight steps in the process Included in the text are more than 25 in depth cases about 100 examples of social marketing campaigns and ten research highlights to represent the scope of research methodologies The appendix includes worksheets for each step to complete a marketing plan for students and practitioners The methodologies in this text have been classroom tested and refined by students who prepared marketing campaigns using this eight step planning process *Applied Social Marketing and Quality of Life* M.

Mercedes Galan-Ladero, Reynaldo G. Rivera, 2021-12-02 This book discusses how various social marketing campaigns have taken up and had an impact on important aspects of quality of life across the world The chapters bring up case studies from different regions showing how successful social marketing campaigns have been instrumental in addressing public health challenges discrimination and exclusion violence and inequity and in changing public perceptions in different countries and through public and nonprofit organizations but also through businesses Thus this book approaches social marketing from a quality of life QOL marketing philosophy taking an international perspective It includes 26 case studies discussing how social marketing campaigns were developed and implemented in specific cases related to disease prevention and risk behavior safe and healthy lifestyles and inclusion and interpersonal relationships It also covers social marketing campaigns related to COVID 19 in various countries The book is both comprehensive and provides in depth understanding of every case and is useful for research policy making development communication and social marketing Graduate students researchers practitioners and social marketers alike will find this book interesting

Innovations in Social Marketing and Public Health Communication Walter Wymer, 2015-10-06 This volume presents the most current theoretical advances in the fields of social marketing and public health communications The volume is divided in two parts Part 1 contains chapters pertaining to research and theory reflecting improvements and contributions to theories that help improving quality of life It includes literature reviews conceptual research and empirical studies on social marketing communications models to understand individual s risky behaviors and how to improve social interventions The second part emphasizes applied research consisting of best practices applied experiments and case studies on social marketing innovative practices with implications for quality

of life **Social Marketing** Nancy R. Lee, Philip Kotler, 2019-01-17 Successful social marketing holds the power to change the world For almost two decades *Social Marketing Behavior Change for Social Good* has been the definitive guide for designing and implementing memorable social marketing campaigns Bestselling authors Nancy R Lee and Philip Kotler present a proven 10 Step Strategic Social Marketing Planning Model and guides students and practitioners through each stage of the process The new Sixth Edition is packed with more than 25 new cases and dozens of new examples related to today's most pressing social problems including the opioid epidemic climate change youth suicide and more The new edition also includes significantly expanded coverage of social media Whether you are on a mission to improve public health protect the environment or galvanize their community you will find *Social Marketing* an invaluable resource **Strategic Social Marketing** Jeff French, Ross Gordon, 2015-01-31 This book is not available as a print inspection copy To download an e version click [here](#) or for more information contact your local sales representative For anyone interested in great social marketing practice in the 21st century and how it needs to adapt as our understanding of behaviour change evolves this publication is chock full of good practice and smart strategy Dan Metcalfe Deputy Director Marketing Public Health England UK *Strategic Social Marketing* takes a systemic approach to explaining and illustrating the added value of applying marketing to solve social problems The authors present social marketing principles in a strategic critical and reflexive way to help engender social good via the effectiveness and efficiency of social programmes in areas such as Health Environment Governance and Public Policy In illustrating how it can be applied the text places *Strategic Social Marketing* in a global context giving examples and case studies from around the world Set into a clear structure it Takes you through an exploration of why marketing should be an integral component of all social programme design and delivery when looking to achieve social good Moves on to the nature and application of social marketing rethinking traditional concepts such as value and exchange in the social context Lays out the how to so you can create fully realised strategy plans frameworks and tactics to influence behaviours Visit the *Strategic Social Marketing Website* Featuring free resources for marketing students and lecturers **Corporate Social Responsibility** Philip Kotler, Nancy R. Lee, 2011-03-31 Today corporations are expected to give something back to their communities in the form of charitable projects In *Corporate Social Responsibility* Philip Kotler one of the world's foremost voices on business and marketing and coauthor Nancy Lee explain why charity is both good P R and good for business They show business leaders how to choose social causes design charity initiatives gain employee support and evaluate their efforts They also provide all the best practices and cutting edge ideas that leaders need to maximize their contributions to social causes and do the most good With personal stories from twenty five business leaders from socially responsible companies this is the bible for today's good corporate citizen *Collective Creativity for Responsible and Sustainable Business Practice* Fields, Ziska, 2016-11-17 Over the years irresponsible business practices have resulted in industrial waste which is negatively impacting the environment As a result it is imperative to develop new

solutions to reverse the damage Collective Creativity for Responsible and Sustainable Business Practice is an authoritative reference source for the latest scholarly research on the elimination of environmental degradation through new discoveries and opportunities provided by collective creativity Featuring extensive coverage across a range of relevant perspective and topics such as sustainable business model innovation social marketing and education and business co operatives this comprehensive and timely publication is an essential reference source for business leaders managers academics and community leaders seeking current research on sustainable management practices Climate Change and Global Development Tiago Sequeira,Liliana Reis,2019-05-08 This book presents new research related to climate change policies and effects It discusses the implications of climate change on issues pertaining to international relations and economic development and the question of how climate change could jeopardize the international system as we have known it until today It aims to provide an empirical basis and epistemological framework to discuss the effects of climate change on economic growth social development and welfare as a global phenomenon influenced by policies carried out transnationally and by national governments Case studies from around the globe are presented **Engaging in Social Interventions (Volume 1)** Rajalakshmi Sriram,2014-01-01 Engaging in Social Interventions by Professor Rajalakshmi Sriram is a product of her years of involved sensitive and empathetic engagement in the field as a highly competent scholar and professional The book provides a roadmap to fieldwork in social settings by presenting a balanced blend of theoretical exposition and inputs for practicum The book sets a benchmark for competent scholarship and presents its content in an extremely well organized manner for those students and professionals who are seeking to engage in meaningful social intervention in a variety of institutional community and family settings as well as for their supervisors and mentors Besides helping on understand the nature of fieldwork and one s role as a profesional the book also helps in understanding communication issues tools and methods planning implementation and reporting Further it guides aspiring social intervention professionals in developing self awareness and reflective skills and in transitioning to competence The book is so comprehensive in its coverage that it leaves very little untouched for the inquisitive and apprehensive learner about to enter complex field settings and confront the diverse challenges that such settings entail Typical FAQs are addressed and the boo proves to be a lucie easily readable one stop resource that is conducive and motivational for learning A great value addition comes in the form of boxes figures and excercises constructed from reflections of experts These are based on their experience and proved useful insights for effectively navigating one s learning path *Encyclopedia of Health and Behavior* Norman B. Anderson,2004-01-21 Click Additional Materials for downloadable samples This work fills a niche and does so very well Academic and large public libraries that are growing reference collections in the fields of psychology epidemiology and public health sociology nursing medicine and anthropology will want to add this to their shelves BOOKLIST A comprehensive treatment of the subject Recommended for medium to large academic and medical libraries and large public libraries LIBRARY JOURNAL The

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Social and Behavioral Foundations of Public Health, Jeannine Coreil, 2010. This book is intended as a core textbook for courses in public health that examines current issues in health from a social and behavioral science perspective. It is a cross-disciplinary course: public health, medical sociology, health psychology, medical anthropology, and thus there are many ways to teach the course based on a particular instructor's perspective. The authors wrote the book because they were dissatisfied with the way other texts apply social science to public health and found that many texts being used were from related fields such as medicine, nursing, or general health. The authors are planning to do a major revision based on reviews they have collected and the reviews we have collected. We believe the revised edition will essentially be a new text based on rich feedback. They will include new theory.

new cases new research and a rich ancillary package They will also reduce the frameworks presented to make the book more readable to students

Persuasive Technology Harri Oinas-Kukkonen, Per Hasle, Marja Harjumaa, Katarina Segerstahl, Peter Øhrstrøm, 2008-06-29 This book constitutes the refereed proceedings of the Third International Conference on Persuasive Technology PERSUASIVE 2008 held in Oulu Finland in June 2008 The 17 revised full papers and 12 revised short papers presented together with 3 keynote papers were carefully reviewed and selected from 63 submissions The papers are organized in topical sections on social network systems knowledge management applications conceptual frameworks perspectives on persuasive technology peer to peer and social networks self persuasion and timing well being applications and theoretical considerations

The Economics of Counterfeit Trade Peggy E Chaudhry, Alan Zimmerman, 2009-02-21 The expansion of world trade has brought with it an explosive growth in counterfeit merchandise Estimates put the world total for counterfeit products at about one half trillion dollars annually although it is impossible to accurately determine the true size of the counterfeit market What is known is that this illicit trade has infected nearly every industry from pharmaceuticals to aircraft parts Software and music piracy are easy targets widely reported in the media In 2007 the Business Software Alliance BSA estimated that 38% of personal computer software installed worldwide was illegal and the losses to the software industry were 48 billion worldwide The Recording Industry Association of America RIAA reported a 58% increase in the seizures of counterfeit CDs Overall a wide range of industries agree that there is a severe problem with the protection of intellectual property rights IPR throughout the world yet there have been virtually no attempts to describe all aspects of the problem This work aims to give the most complete description of various characteristics of the IPR environment in a global context We believe a holistic understanding of the problem must include consumer complicity to purchase counterfeit products tactics of the counterfeiters pirates as well as actions or inaction by home and host governments and the role of international organizations and industry alliances This book establishes the full environmental aspects of piracy describes successful anti counterfeiting actions and then prescribes measures IPR owners should take to protect their intellectual property

Citizen-Consumers and Evolution Mikael Klintman, 2012-10-30 This book develops a groundbreaking novel approach to examining ethical consumer behaviour from the perspective of evolutionary theory illustrating the deeply rooted potentials and limits within society for reducing environmental harm

Five Good Ideas Alan Broadbent, Ratna Omidvar, 2011-11-29 Non profits are big business As the sector expands to embrace new issues there is increased pressure for accountability relevancy and efficiency Practitioners are expected to be experts in a variety of fields In Five Good Ideas forty professionals from successful non profits large and small offer information strategies for action and management solutions that are easy to implement and will improve how organizations function Alan Broadbent is the chair of Avana Capital Tides Canada Foundation and Maytree and is the author of Urban Nation Ratna Omidvar is the president of Maytree and is The Globe and Mail s 2010 Nation Builder of the Decade for Citizenship

Communicating Health Mohan J.

Dutta,2008-02-04 The culture centred approach offered in this book argues that communication theorizing ought to locate culture at the centre of the communication process such that the theories are contextually embedded and co constructed through dialogue with the cultural participants The discussions in the book situate health communication within local contexts by looking at identities meanings and experiences of health among community members and locating them in the realm of the structures that constitute health The culturecentred approach foregrounds the voices of cultural members in the co constructions of health risks and in the articulation of health problems facing communities Ultimately the book provides theoretical and practical suggestions for developing a culture centred understanding of health communication processes

Navigating the Shifting Landscape of Consumer Behavior Sahin, Fatih, Soylemez, Cevat, 2024-02-07 The marketing world is transforming in this era of unprecedented technological advancement changing consumer tastes and evolving social norms As information flows freely and brand loyalty becomes a coveted prize understanding what motivates consumers to choose one brand over another is paramount *Navigating the Shifting Landscape of Consumer Behavior* is an authoritative exploration of the dynamic interplay between consumers brands and the evolving digital environment This book dives into the contemporary consumer behavior The narrative reveals the phenomenon of brand activism as a significant force reshaping the marketing battlefield No longer content to remain apolitical brands are increasingly taking stances on pressing social and environmental issues The book critically examines the dynamics of successful brand activism and explores customer reactions to companies championing social causes The book incorporates real world examples and practical tactics making it an invaluable resource for marketing scholars researchers professionals educators and graduate students

Handbook of Research on Consumerism in Business and Marketing: Concepts and Practices Kaufmann, Hans-Ruediger, Panni, Mohammad Fateh Ali Khan, 2014-03-31 The modern era of business has prompted an increased focus on the consumer and the responsibility of corporations to consider their ethical and social obligations to their customers The rise of the consumerist movement has encouraged further research and development on the topic of consumerism enabling business to succeed in a consumer driven market Handbook of Research on Consumerism in Business and Marketing Concepts and Practices features research on diverse topics on consumerism in the global marketplace focusing on the ways in which businesses can improve their relationships with customers as well as analyze and influence purchasing behavior As a comprehensive reference source on topics pertaining to consumer management identity and behavior this publication is intended for use by marketing professionals business managers students and academicians Managing Health Programs and Projects Beaufort B. Longest, Jr., 2004-06-08 This essential resource shows how to effectively organize implement and evaluate health programs and projects *Managing Health Programs and Projects* clearly defines and describes the work of managers in health programs and projects The book explores the decision making process defines the process of communicating probes the fundamentals of program planning explains budgeting covers staffing for programs and projects

and explains how leaders motivate participants in health programs and projects

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