



Skills for Internal Consultants

Penny L Ittner, Donald G. Roberts, Alex F. Douds

Facilitated by Jason R. Murphy
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Skills For Internal Consultants Workshop

Peter Block



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case study the author walks you through the end to end processes of an IT department covering subjects like demand management investment planning agile development and managing production applications

The Awakening Giant (Routledge Revivals) Andrew Pettigrew, 2013-06-20 First published in 1985 this book is about Imperial Chemical Industries response to the changing social political business and economic environment over the past twenty years Using personal interviews and archival material Andrew Pettigrew examines the evolution of business strategy organisation structure and culture technology and union management relations within this corporate giant over an extended period of time It is a compelling account told from the inside by one of the world s leading management and organisation theorists The Awakening Giant has made a major practical and theoretical contribution to the study of corporate strategy organisational analysis and change and business history Anyone with an interest in managing change in a large corporation will find this reissue rewarding reading

Organization Development Donald L. Anderson, 2011-06-17 The book provides a good open systems introduction to the topic of organization change presenting the big concepts in a way that managers can use

Lifelong Learning Catalog, Fiscal Year 2004, 2003

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Consultants & Consulting Organizations Directory Cengage Gale, 2009-05-12

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organizational change and avoid the pitfalls of a piecemeal or small scale approach STS works from the ground up involving front line employees in analysis and redesign of the entire organization and in explicit examination of an organization's culture In Hewlett Packard's California Personal Computer Division production operators worked alongside managers to redesign their printed circuit assembly line into self-managing teams of employees In the Santa Clara Division a very different workforce of engineers initially unwilling to standardize their creativity had to develop commercial applications and become more responsive to customers in order to survive On the basis of Hewlett Packard's success Zell concludes that with top level support and a high investment of resources at the outset redesign can inspire relatively rapid change especially suitable for organizations in fast-paced environments As one H P manager commented Empowerment is no longer a nice thing to do It is now a business imperative

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