Telephone Triage and Management: A Nursing Process Approach

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<u>Telephone Triage And Management A Nursing Process</u> <u>Approach</u>

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Telephone Triage And Management A Nursing Process Approach:

Telephone Triage & Management Reba McGear, Jo Price Simms, 1988 Telephone Triage Protocols for Nurses Julie K. Briggs, 2007 This quick reference manual presents over 200 triage protocols for evaluating patients symptoms over the telephone Each symptom entry lists questions grouped by urgency level to determine whether the caller should seek emergency care now seek medical care the same day call back for appointment or follow home care instructions Detailed home care instructions are then provided This edition features fourteen new protocols avian influenza bird flu congestive heart failure electrical burns hand wrist problems hip pain injury influenza neurological symptoms newborn problems pertussis severe acute respiratory syndrome SARS sickle cell disease problems substance abuse use or exposure West Nile virus and wound care sutures or staples New appendices include guidelines for scenario practice difficult caller practice scenarios mystery caller practice session temperature conversion guide weight conversion chart acetaminophen dosage chart ibuprofen dosage chart infant feeding guide abdominal pain causes and characteristics chest pain causes and characteristics and headache causes and characteristics Telephone Triage Protocols for Nursing Julie Briggs, 2015-05-22 Performing telephone triage requires the ability to make quick and effective decisions based on limited information This rapid access resource delivers more than 200 triage protocols for evaluating patients symptoms over the telephone Each symptom entry lists guestions grouped by urgency level to determine whether the caller should seek emergency care immediately seek medical care the same day call back for appointment or follow home care instructions Detailed home care instructions are then provided Simple direct and useful this is the most comprehensive and user friendly telephone triage book available

Telephone Triage for Pediatrics Julie Briggs, Mikki Meadows-Oliver, 2017-07-26 Handle questions about pediatric care with confident accuracy Telephone Triage Protocols for Pediatrics is the quick access guide to providing fast efficient phone assessments and accurate care recommendations This comprehensive on the spot resource lists a broad range of symptoms alphabetically A flow chart format provides the crucial Yes or No questions to ask with each answer moving quickly to optimal recommendations or instructions A vital resource for all nurses this is irreplaceable to those in pediatric or family practice Tap into top level guidance for fast efficient assessments Step by step guidance for making accurate assessments 170 proven protocols addressing a wide range of symptoms disorders and medical emergencies for newborn to age 18 Sorts life threatening problems from those not requiring physician or emergency care callers are directed to make an appointment seek emergency care or follow home care instructions Increases consistency of advice and documentation Supports nurses of all knowledge and experience levels Color tabs for each section enable quick access Symptoms alpha organized and grouped by level of urgency addressing injuries trauma pain swelling and other symptoms for Head eyes ears nose throat mouth back neck arm and leg Body system problems chest cardiovascular respiratory GI genital obstetrics and gynecological problems urination and skin problems Chronic and infectious diseases Behavioral problems Infant specific problems Sections under

every symptom include Key Questions to ask the caller Other Protocols to Consider Reminders for proper documentation Assessment symptoms and conditions that determine urgency Actioncolumn Following Yes or No answers to assessment questions with emergency actions appearing first Immediate actions proven protocols and or referrals to emergency physician or at home care Home Care Instructions before emergency care before appointment or at home care Emergency Instructions in the moment first aid Report the Following Problems what caller should tell their physician or emergency department Seek Emergency Care Immediately if certain symptoms occur **National Library of Medicine Current** Catalog National Library of Medicine (U.S.), Current Catalog National Library of Medicine (U.S.), First multi year cumulation covers six years 1965 70 Innovations in Paediatric Ambulatory Care Edward Alan Glasper, Susan Lowson, 1998-11-11 Ambulatory care the provision of health services on a day service basis is a growth area Nowhere is this more evident than in paediatrics where minimising the disruption to the lives of children caused by illness and hospitalisation has been high on the agenda for consumer groups and service providers for two decades This book brings together details of some innovations in paediatric ambulatory care presenting them in a form that is readable research based and relevant to The Doctor Who Wasn't There Jeremy A. Greene, 2022-10-26 This gripping history shows how the electronic practice devices we use to access care influence the kind of care we receive The Doctor Who Wasn t There traces the long arc of enthusiasm for and skepticism of electronic media in health and medicine Over the past century a series of new technologies promised to democratize access to healthcare From the humble telephone to the connected smartphone from FM radio to wireless wearables from cable television to the electronic brains of networked mainframe computers each new platform has promised a radical reformation of the healthcare landscape With equal attention to the history of technology the history of medicine and the politics and economies of American healthcare physician and historian Jeremy A Greene explores the role that electronic media play for better and for worse in the past present and future of our health Today's telehealth devices are far more sophisticated than the hook and ringer telephones of the 1920s the radios that broadcasted health data in the 1940s the closed circuit televisions that enabled telemedicine in the 1950s or the online systems that created electronic medical records in the 1960s But the ethical economic and logistical concerns they raise are prefigured in the past as are the gaps between what was promised and what was delivered Each of these platforms also produced subtle transformations in health and healthcare that we have learned to forget displaced by promises of ever newer forms of communication that took their place Illuminating the social and technical contexts in which electronic medicine has been conceived and put into practice Greene's history shows the urgent stakes then and now for those who would seek in new media the means to build a more equitable future for American healthcare **Telephone Triage** Sheila Q. Wheeler, Judith H. Windt, 1993 The first and only combined text workbook training program to provide comprehensive telephone triage as well as protocol development Written in direct how to style it sets forth guidelines for interview and documentation skills as well as medico legal aspects

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Table of Contents Telephone Triage And Management A Nursing Process Approach

- 1. Understanding the eBook Telephone Triage And Management A Nursing Process Approach
 - The Rise of Digital Reading Telephone Triage And Management A Nursing Process Approach
 - Advantages of eBooks Over Traditional Books
- 2. Identifying Telephone Triage And Management A Nursing Process Approach
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
- 3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Telephone Triage And Management A Nursing Process Approach
 - User-Friendly Interface
- 4. Exploring eBook Recommendations from Telephone Triage And Management A Nursing Process Approach
 - Personalized Recommendations
 - Telephone Triage And Management A Nursing Process Approach User Reviews and Ratings
 - Telephone Triage And Management A Nursing Process Approach and Bestseller Lists
- 5. Accessing Telephone Triage And Management A Nursing Process Approach Free and Paid eBooks
 - Telephone Triage And Management A Nursing Process Approach Public Domain eBooks
 - Telephone Triage And Management A Nursing Process Approach eBook Subscription Services
 - o Telephone Triage And Management A Nursing Process Approach Budget-Friendly Options
- 6. Navigating Telephone Triage And Management A Nursing Process Approach eBook Formats
 - o ePub, PDF, MOBI, and More
 - Telephone Triage And Management A Nursing Process Approach Compatibility with Devices
 - Telephone Triage And Management A Nursing Process Approach Enhanced eBook Features
- 7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Telephone Triage And Management A Nursing Process Approach
 - Highlighting and Note-Taking Telephone Triage And Management A Nursing Process Approach
 - Interactive Elements Telephone Triage And Management A Nursing Process Approach
- 8. Staying Engaged with Telephone Triage And Management A Nursing Process Approach

- Joining Online Reading Communities
- Participating in Virtual Book Clubs
- Following Authors and Publishers Telephone Triage And Management A Nursing Process Approach
- 9. Balancing eBooks and Physical Books Telephone Triage And Management A Nursing Process Approach
 - Benefits of a Digital Library
 - o Creating a Diverse Reading Collection Telephone Triage And Management A Nursing Process Approach
- 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
- 11. Cultivating a Reading Routine Telephone Triage And Management A Nursing Process Approach
 - o Setting Reading Goals Telephone Triage And Management A Nursing Process Approach
 - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Telephone Triage And Management A Nursing Process Approach
 - Fact-Checking eBook Content of Telephone Triage And Management A Nursing Process Approach
 - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
 - Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
- 14. Embracing eBook Trends
 - o Integration of Multimedia Elements
 - Interactive and Gamified eBooks

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