

SOLID GOLD CUSTOMER RELATIONS

A PROFESSIONAL
RESOURCE GUIDE

by Carol Sapin Gold

International Human Resource Consultant
and Author of *Building the Best HR Program*

Solid Gold Customer Relations A Professional Resource Guide

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you through the process of detecting hacker behaviors in the modern computing environment where fraud takes many forms in ML from gaining sales through fake reviews to destroying an adversary's reputation. Once you've understood hacker goals and detection techniques, you'll learn about the ramifications of deep fakes followed by mitigation strategies. This book also takes you through best practices for embracing ethical data sourcing, which reduces the security risk associated with data. You'll see how the simple act of removing personally identifiable information (PII) from a dataset lowers the risk of social engineering attacks. By the end of this machine learning book, you'll have an increased awareness of the various attacks and the techniques to secure your ML systems effectively.

What you will learn:

- Explore methods to detect and prevent illegal access to your system.
- Implement detection techniques when access does occur.
- Employ machine learning techniques to determine motivations.
- Mitigate hacker access once security is breached.
- Perform statistical measurement and behavior analysis.
- Repair damage to your data and applications.
- Use ethical data collection methods to reduce security risks.

Who this book is for: Whether you're a data scientist, researcher, or manager working with machine learning techniques in any aspect, this security book is a must-have. While most resources available on this topic are written in a language more suitable for experts, this guide presents security in an easy-to-understand way, employing a host of diagrams to explain concepts to visual learners. While familiarity with machine learning concepts is assumed, knowledge of Python and programming in general will be useful.

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