

On Preparing a Guest Suite

THE KEYS ARE ANTICIPATING PEOPLE'S NEEDS AND SURPRISING THEM WITH TINY LUXURIES

"At dusk, I go into the guest room and switch on the lights and turn down the sheets. It's a simple gesture that makes people feel pampered."

—DECORATOR

BUNNY WILLIAMS

"Now is the time to break out your fancy hand towels and hide anything you wouldn't post on Facebook."

—SL SENIOR EDITOR

COE GOWEN



"Leave some Advil in a small antique dish on the bedside table."

Every holiday houseguest will be thanking you for helping them add their hangover!

—SL ASSOCIATE EDITOR

ELLY POSTON

"A simple sprig of greens from the yard or a camellia in a teacup adds a lovely holiday touch. We also leave a small treat—like gourmet marshmallows—on guests' pillows the first night."

—DECORATOR **JILL MCKENZIE**

"I LOVE TO COLLECT 'DO NOT DISTURB' SIGNS FROM GREAT HOTELS AND LEAVE THEM IN THE GUEST ROOM—IT'S JUST A FUN LITTLE NOD!"

—SL EDITOR-AT-LARGE **JAMES FARMER**



PRACTICAL

"Clean out the clutter! Guests need space in the closet and empty dresser drawers for their clothes."

—DECORATOR **LINDSEY CHEEK**

PRETTY

"My easy DIY trick is adding lettering to wooden hangers saying things like, 'Our home is your home.'"

—SL COOKBOOK AUTHOR **TASIA MALAKASIS**

"Comfortable slippers to wear to breakfast and a selection of good reads will make visitors feel as though they've hit the guest room jackpot."

—DECORATOR **ANNA MATTHEWS**

"We live in a TSA world, so allowing guests to sample mini bottles of shampoos and conditioners you've accumulated from far-flung hotels is a treat during their stay."

—DECORATOR

LIZ MORTEN

"My girls are in charge of adding magic to the guest house. We decorate it with holiday-themed throw pillows, oystershell garlands, poinsettias, festive hand towels, and tiny decorated Christmas trees."

—DECORATOR **JONI VANDERSLICE**

"Someday, I'll have a guest room. But for now, I've found that the most considerate thing to do is give folks my bedroom and sleep on an air mattress or the couch."

—SL ASSISTANT EDITOR **KAYLEE HAMMONDS**

"I have this special homemade lavender oil that I put out only for guests to scent their room. To make it, fill a jar with dried lavender flowers; cover with almond oil; and steep in a cool, dark place for about a month, shaking daily. Then strain and store in a dark vase. That's it!"

—DECORATOR

SUSAN JAMESON

The Guest Room Hospitality Handbook

Thomas J. A. Jones



The Guest Room Hospitality Handbook:

The Guest Room Hospitality Handbook Gregg Harris, 1989-03 The Cornell School of Hotel Administration Handbook of Applied Hospitality Strategy Cathy A. Enz, 2010-07-14 This state of the art handbook approaches the topics of hospitality strategy with an emphasis on immediate application of ideas to current practice Top hospitality scholars make original contributions with the inclusion of senior level executives input insights and current best practices By incorporating the latest research and thinking on various strategic topics with the commentary and insights of successful executives this handbook blends cutting edge ideas and comprehensive reviews of the subject with innovative illustrations and examples from practice The strength of the handbook is its combination of academic rigour and hospitality application The handbook will have a clear reference orientation and focus on key topical issues and problem of interest to practitioners and advanced students of hospitality strategy Front Office Handbook Dr. Vivek Pathak, 2024-09-04 The Front Office Manual for Hotel and Hospitality undergraduate students These books aim to provide comprehensive knowledge and practical skills required for managing front office operations in the hotel and hospitality industries The content will cover essential topics such as customer service reservations check in and check out procedures communication skills and the use of technology in front office management These books are designed to be an invaluable resource for students pursuing a career in hotel and hospitality management **Big Book of Home Learning** Mary Pride, 1991-04 Offers an incredible array of learning products for every age level including computers art and music Available Handbook of Marketing Research Methodologies for Hospitality and Tourism Ronald A. Nykiel, 2007 The final section explains market analysis planning and communications including preparing a research based business review and the effective presentation of research findings

The Routledge Handbook of Consumer Behaviour in Hospitality and Tourism Saurabh Kumar Dixit, 2017-04-07 Consumer behaviour is one of the most explored topics in tourism and hospitality marketing interchangeably denoted by the terms traveller behaviour tourist behaviour or guest behaviour Consumer behaviour acts as an origin for every tourism and hospitality marketing activity It offers an understanding of why people tend to choose certain products or services and what sort of factors influence them in making their decision The decision process of buying tourism products or services takes time because they are mostly intangible in nature due to which there are many risks involved in their buying process The Routledge Handbook of Consumer Behaviour in Hospitality and Tourism aims to explore and critically examine current debates critical reflections of contemporary ideas controversies and pertinent queries relating to the rapidly expanding discipline of consumer behaviour in hospitality and tourism The Handbook offers a platform for dialogue across disciplinary and national boundaries and areas of study through its diverse coverage It is divided into six parts Part I offers an overview of consumer behaviour Part II focuses on the service quality perspectives of consumer behaviour Part III deliberates on customer satisfaction and consumer behaviour linkages Part IV explores the re patronage behaviour of consumers Part V

addresses the vital issues concerning online consumer behaviour and Part VI elaborates upon other emerging paradigms of consumer behaviour. Although there is no dearth of empirical studies on different viewpoints of consumer behaviour, there is a scarcity of literature providing conceptual information. The present Handbook is organised to offer a comprehensive theoretical body of knowledge narrating consumer behaviour especially for hospitality and tourism businesses and operations. It attempts to fill this research gap by offering a globalised volume comprising chapters organised using both practical and academic approaches. This Handbook is essential reading for students, researchers and academics of Hospitality as well as those of Tourism, Marketing, International Business and Consumer Behaviour. *Franchise Opportunities Handbook*, 1991-06

Moody's Manual of Railroads and Corporation Securities, 1924 **Hotel Insights 101 A Beginner's Manual for Industry KnowHow** Gurpreet Singh, 2024-04-04. Hospitality deeply ingrained in human history is a multifaceted concept that has evolved over time. At its core, hospitality refers to the friendly reception and treatment of guests or strangers. In the modern context, hospitality extends beyond personal interactions to encompass various industries, with one of the most prominent being the hotel industry. **Historical Perspective** The roots of hospitality can be traced back to ancient civilizations where travelers sought shelter and sustenance in local inns or households. Societies around the world have placed cultural significance on welcoming guests, and this practice has continued to evolve throughout the ages. *Franchise Opportunities Handbook* United States. International Trade Administration, 1988 *Industry and Product Classification Manual* United States. SIC Coding Task Group, 1977 **Industry and Product Classification Manual**, 1977 **1977 Industry and Product Classification Manual** United States. Bureau of the Census. Economics Surveys Division, 1977 *Moody's Manual of Investments: American and Foreign*, 1923 *Moody's Manual of Railroads and Corporation Securities. Government, State and Municipal Supplement*, 1918 **Department of Justice Manual** Wolters Kluwer, 2012-03-23. The new Department of Justice Manual Third Edition takes you inside all the policies and directives outlined in the latest U.S. Attorneys Manual used universally by the DOJ in civil and criminal prosecutions. Along with comprehensive coverage of all the information relied on by today's DOJ attorneys, this guide offers you other valuable DOJ publications in the form of Annotations. You'll find the Asset Forfeiture Manual, the Freedom of Information Act Case List and Merger Guidelines. And it's all incorporated in a comprehensive six-volume reference. You'll discover how to Request immunity for clients using actual terminology from factors that DOJ attorneys must consider. Phrase a FOIA request so as to avoid coming within an exempted category of information. Draft discovery requests using terminology to avoid triggering an automatic denial by the DOJ Counsel. Clients on DOJ investigative tactics and their significance using actual DOJ memoranda. Develop trial strategies that exploit common problems with certain methods of proof and kinds of evidence offered by the government. Propose settlements or plea bargain agreements within the authority of the DOJ attorney handling the case. This new Third Edition of Department of Justice Manual has been expanded to eight volumes and the materials have been completely revised to

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A Technical Assistance Manual on the Employment Provisions (Title 1) of the Americans with Disabilities Act United States. Equal Employment Opportunity Commission, 1992

National Hotel Review, 1928

Security Manual David Brooksbank, Eric Oliver, John Wilson, 1999 Provides practical guidance on all aspects of security This edition has been updated to reflect changes in technology and law and a new chapter covers personal safety strategies It continues to pay attention to drug and alcohol misuse fire and bomb evacuation and security in varied settings

Professional Management of Housekeeping Operations Thomas J. A. Jones, 2007-10-26 Now in its fifth edition Professional Management of Housekeeping Operations is the essential practical introduction to the field a complete course ranging from key principles of management to budgeting from staff scheduling to cleaning With expanded attention to leadership and training budgeting and cost control and the increasingly vital responsibility for environmentally safe cleaning the latest edition of this industry standard also includes new case studies that help readers grasp concepts in a real world setting Instructor s Manual Test Bank in both Word and Respondus formats Photographs from the text and PowerPoint Slides are available for download at www.wiley.com/college

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