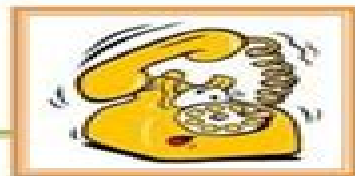


# On the telephone



Receptionist  
Salesman

Receptionist

Salesman  
Receptionist

Salesman  
Receptionist

Salesman

Receptionist  
Salesman  
Receptionist  
Salesman

Receptionist  
Salesman

Receptionist  
Salesman

Receptionist  
Purchasing Manager  
Salesman

Purchasing Manager  
Salesman

Purchasing Manager  
Salesman  
Purchasing Manager

Salesman

Purchasing Manager

Salesman  
Purchasing Manager  
Salesman

## A BAD LINE

Robotics Limited. Good morning  
Good morning. .... I ..... to Mr. Rodriguez  
please? ..... is Bob Whittaker.  
I'm sorry, ..... you repeat your name more  
..... please?  
Yes, of course, Bob...Whittaker  
I'm ....., I can't ..... you very well. Could  
you ..... it please?  
Yes, Bob Whittaker. That's W H I double T A K E R  
I'm sorry his line's ..... Can I  
..... a message?  
Yes, could you ..... him to call me .....  
please? My number's London 350-2261  
I'm sorry, where are you ..... from?  
From London  
OK, thank you Mr Whittaker. Goodbye  
Goodbye and thank you.

## A RELUCTANT CUSTOMER

Twiney Industries. Can I help you?  
Good morning. .... I ..... to the  
Purchasing Manager please?  
Who's ..... please?  
This is Bob Whittaker from Caracax Limited  
One ..... please  
O'Brien .....  
Good morning. My name's Bob Whittaker from Caracax  
Limited  
Yes. What do you .....?  
I'm ..... about the literature I .....  
you.  
Literature? What literature?  
concerning our new ..... of office equipment  
Ah yes! I ..... now. Very attractive but  
very expensive...  
and excellent quality! Mr. O'Brien, I'm in your  
..... this week. When can I ..... you a  
visit and give you a d.....?  
I'm sorry Mr Whittaker. We have all the office  
equipment we ..... at the moment.  
Well, I'll call you ..... in a few months.  
Why not, Mr. Whittaker? Goodbye!  
Goodbye, Mr O'Brien and thank you for your time!

# Telephone English

**Wendy Bosberry-Scott**



## Telephone English:

GB,GBT,GB/T Chinese Standard(English-translated version)-Catalog001- Dr. Meng Yongye  
CODEOFCHINA,2018-05-04 All English translated Chinese codes are available at [www.codeofchina.com](http://www.codeofchina.com) **Telephone English** John Hughes,2006 Trains the students to use the telephone confidently and effectively in the course of their work In addition to teaching language common to business phone calls this work prepares students for dealing with specific situations in the business context in which they operate List of English-translated Chinese standards [GB]  
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the pronunciation and vowel systems of the dialects of the U S and Canada The Atlas re defines the regional dialects of American English on the basis of sound changes active in the 1990s and draws new boundaries reflecting those changes It is based on a telephone survey of 762 local speakers representing all the urbanized areas of North America It has been developed by Bill Labov one of the leading sociolinguists of the world together with his colleagues Sharon Ash and Charles Boberg The Atlas consists of a printed volume accompanied by an interactive CD ROM The print and multimedia content is also available online Combined Edition Book and Multimedia CD ROM The book contains 23 chapters that re define the geographic boundaries of North American dialects and trace the influence of gender age education and city size on the progress of sound change findings that show a dramatic and increasing divergence of English in North America 139 four color maps that illustrate the regional distribution of phonological and phonetic variables across the North American continent 120 four color vowel charts of individual speakers The multimedia CD ROM supplements the articles and maps by providing a data base with measurements of more than 100 000 vowels and mean values for 439 speakers the Plotnik program for mapping each of the individual vowel systems extended sound samples of all North American dialects multimedia applications to enhance classroom presentations Online Version Book and CD ROM content plus additional data The online version comprises the contents of the book and the multimedia CD ROM along with additional data It presents a wider selection of data maps and audio samples that will be recurrently updated proffers simultaneous access to the information contained in the book and on the multimedia CD ROM to all users in the university library network provides students with easy access to research material for classroom assignments For more information please contact Mouton de Gruyter customerservice degruyter com System Requirements for CD ROM and Online Version Windows PC Pentium PC Windows 9x NT or XP at least 16MB RAM CD ROM Drive 16 Bit Soundcard SVGA 600 x 800 resolution Apple MAC OS 6 or higher 16 Bit Soundcard at least 16MB RAM Supported Browsers Internet Explorer 5 5 or 6 Mac OS Internet Explorer 5 1 Netscape 7 x or higher Mozilla 1 0 or higher Mozilla Firefox 1 0 or higher PlugIns Macromedia Flash Player 6 Acrobat Reader

IB World Schools Yearbook 2011 Wendy Bosberry-Scott,2011 This yearbook is the official guide to schools offering the International Baccalaureate Diploma Middle Years and Primary Years programmes It tells you where the schools are and what they offer and provides up to date information about the IB programmes and the International Baccalaureate Organization

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