

# **The Idea Generator**

## **Workbook**

### **Quick and Easy Kaizen**



**The choice is yours. Why not make your job easier!**

**A guide to improve both your internal and external customer service**

**Bunji Tozawa**  
**Norman Bodek**

**Foreword by Joe Magliochetti**  
**Chairman and CEO, Dana Corporation**

# The Idea Generator Quick And Easy Kaizen

**Rich Charron, H. James  
Harrington, Frank Voehl, Hal Wiggin**



## **The Idea Generator Quick And Easy Kaizen:**

**The Idea Generator** Bunji Tozawa, Norman Bodek, 2001 The goal of this book is to guide improvement activities throughout the organization to use creative ideas from all employees to serve both internal and external customers to unlock the hidden potential of every single employee and to bring new excitement and joy into the workplace Based on the concept of kaizen this book discusses how every team member is empowered with the ability to improve their work environment

**The Idea Generator** Norman Bodek, Collin McLoughlin, 2006      [The Idea Generator](#) Norman Bodek, 2006

**Healthcare Kaizen** Mark Graban, Joseph E. Swartz, 2018-06-08 Healthcare Kaizen focuses on the principles and methods of daily continuous improvement or Kaizen for healthcare professionals and organizations Kaizen is a Japanese word that means change for the better as popularized by Masaaki Imai in his 1986 book Kaizen The Key to Japan's Competitive Success and through the books of Norman Bodek both of whom contributed introductory material for this book Winner of a 2013 Shingo Research and Professional Publication Award In 1989 Dr Donald M Berwick founder of the Institute for Healthcare Improvement and former administrator of the Centers for Medicare Medicaid Services endorsed the principles of Kaizen in the New England Journal of Medicine describing it as the continuous search for opportunities for all processes to get better This book shows how to make this goal a reality Healthcare Kaizen shares some of the methods used by numerous hospitals around the world including Franciscan St Francis Health where co author Joe Swartz has led these efforts Most importantly the book covers the management mindsets and philosophies required to make Kaizen work effectively in a hospital department or as an organization wide program All of the examples in the book were shared by leading healthcare organizations with over 200 full color pictures and visual illustrations of Kaizen based improvements that were initiated by nurses physicians housekeepers senior executives and other staff members at all levels Healthcare Kaizen will be helpful for organizations that have embraced weeklong improvement events but now want to follow the lead of ThedaCare Virginia Mason Medical Center and others who have moved beyond just doing events into a more complete management system based on Lean or the Toyota Production System      *Kaikaku* Norman Bodek, 2004 Foreword Foreword Ch 1 The journey begins 5 Ch 2 Introducing Dr Shigeo Shingo 15 Ch 3 Taiichi Ohno 27 Ch 4 Defining waste 39 Ch 5 Dr Shingo asking five whys at Granville Phillips 45 Ch 6 My first trip to Japan a thriller 49 Ch 7 Discovering Shingo a magic moment 63 Ch 8 The lobster feast and the first changeover by Dr Shingo 71 Ch 9 The study mission process 85 Ch 10 SMED quick changeovers the heart of JIT 93 Ch 11 My mental transformation there are gems scattered all over Japan 103 Ch 12 Developing an understanding of Japan 121 Ch 13 Factory tours a feast for the eyes 127 Ch 14 The Gemba walk 137 Ch 15 5 S 143 Ch 16 Discovering books in Japan 147 Ch 17 Fire the quality manager 155 Ch 18 The best factory in the world 161 Ch 19 Getting to know Dr Shingo 171 Ch 20 The birth of the Kaizen Blitz 177 Ch 21 Finding books and meeting Kazuhiro Uchiyama 187 Ch 22 Shingo to teacher 193 Ch 23 Never take no for an answer 197 Ch 24 Introduction to TPM another billion dollar idea 201 Ch 25 Shigeo

Nakamura 213 Ch 26 Kaoru Ishikawa 227 Ch 27 Iwao Kobayashi 20 keys 231 Ch 28 Union of Japanese scientists and engineers JUSE 235 Ch 29 Dr W Edwards deming 237 Ch 30 The impact of Dr Joseph Juran 251 Ch 31 Life time employment system 253 Ch 32 Quick and easy Kaizen 257 Ch 33 A gallery of great geniuses 277 Ch 34 Professor Louis E Davis and socio technical systems 295 Ch 35 Failure to change is a vice 301 Ch 36 Summary 305 Ch 37 Gary Convis President Toyota TMMK 307 Ch 38 Gary Smuda technicolor corporation 319 Ch 39 Professor Doc Robert Hall 329 Ch 40 Don Dewar President QCI International 341 Ch 41 Richard Schonberger 345 Ch 42 Vision statements 355 Lean terms 361      **The Lean**

**Practitioner's Field Book** Charles Protzman, Fred Whiton, Joyce Kerpchar, Christopher Lewandowski, Steve Stenberg, Patrick Grounds, 2018-09-03 While there are numerous Lean Certification programs most companies have their own certification paths whereby they bestow expert status upon employees after they have participated in or led a certain number of kaizen events Arguing that the number of kaizen events should not determine a person's expert status The Lean Practitioner's Field Book Proven Practical Profitable and Powerful Techniques for Making Lean Really Work outlines a true learning path for anyone seeking to understand essential Lean principles The book includes a plethora of examples drawn from the personal experiences of its many well respected and award winning contributors These experts break down Lean concepts to their simplest terms to make everything as clear as possible for Lean practitioners A refresher for some at times the text provides thought provoking questions with examples that will stimulate learning opportunities Introducing the Lean Practitioner concept the book details the five distinct Lean Practitioner levels and includes quizzes and criteria for each level It highlights the differences between the kaizen event approach and the Lean system level approach as well as the difference between station balancing and baton zone This book takes readers on a journey that begins with an overview of Lean principles and culminates with readers developing professionally through the practice of self reliance Providing you with the tools to implement Lean tools in your organization the book includes discussions and examples that demonstrate how to transition from traditional accounting methods to a Lean accounting system The book outlines an integrated structured approach identified by the acronym BASICS baseline analyze suggest solutions implement check and sustain which is combined with a proven business strategy to help ensure a successful and sustainable transformation of your organization      Making IT Lean

Howard Williams, Rebecca Duray, 2017-07-27 Making IT Lean Applying Lean Practices to the Work of IT presents Lean concepts and techniques for improving processes and eliminating waste in IT operations and IT Service Management in a manner that is easy to understand The authors provide a context for discussing several areas of application within this domain allowing you to quickly gain i      **Progressive Kaizen:** John W. Davis, 2011-01-28 This book addresses how to make Kaizen a formidable competitive weapon It serves as reinforcement for the key role the Lean coordinator holds in training and leading change that serves to make and keep a manufacturing firm world competitive      The Executive Guide to Healthcare Kaizen Mark Graban, Joseph E. Swartz, 2017-07-27 Hospitals and health systems are facing many challenges

including shrinking reimbursements and the need to improve patient safety and quality A growing number of healthcare organizations are turning to the Lean management system as an alternative to traditional cost cutting and layoffs Kaizen which is translated from Japanese as good change *All You Gotta Do is Ask* Chuck Yorke, Norman Bodek, 2005 *All You Gotta Do Is Ask* explains how to promote large numbers of ideas from your employees something most organization do very poorly if at all In many organizations the people who manage are either unaware of the power of employee ideas or they don't know how to tap into them This easy to read book will show why it is important to have a good idea system how to set one up and what it can do for you your employees and your organization The Lean Management Systems Handbook Rich Charron, H. James Harrington, Frank Voehl, Hal Wiggin, 2014-07-11 Performance management the primary focus of a Lean organization occurs through continuous improvement programs that focus on education belief systems development and effective change management Presenting a first of its kind approach The Lean Management Systems Handbook details the critical components required for sustainable Lean management *The Lean Six Sigma Black Belt Handbook* Frank Voehl, H. James Harrington, Chuck Mignosa, Rich Charron, 2013-07-09 Although Lean and Six Sigma appear to be quite different when used together they have shown to deliver unprecedented improvements to quality and profitability *The Lean Six Sigma Black Belt Handbook* Tools and Methods for Process Acceleration explains how to integrate these seemingly dissimilar approaches to increase production speed while decreasing variations and costs in your organization Presenting problem solving tools you can use to immediately determine the sources of the problems in your organization the book is based on a recent survey that analyzed Six Sigma tools to determine which are the most beneficial Although it focuses on the most commonly used tools it also includes coverage of those used a minimum of two times on every five Six Sigma projects Filled with diagrams of the tools you'll need the book supplies a comprehensive framework to help you for organize and process the vast amount of information currently available about Lean quality management and continuous improvement process applications It begins with an overview of Six Sigma followed by little known tips for using Lean Six Sigma LSS effectively It examines the LSS quality system its supporting organization and the different roles involved Identifying the theories required to support a contemporary Lean system the book describes the new skills and technologies that you need to master to be certified at the Lean Six Sigma Black Belt LSSBB level It also covers the advanced non statistical and statistical tools that are new to the LSSBB body of knowledge Presenting time tested insights of a distinguished group of authors the book provides the understanding required to select the solutions that best fit your organization's aim and culture It also includes exercises worksheets and templates you can easily customize to create your own handbook for continuous process improvement Designed to make the methodologies you choose easy to follow the book will help Black Belts and Senseis better engage their employees as well as provide an integrated and visual process management structure for reporting and sustaining continuous improvement breakthroughs and initiatives Out of Another @#&\*% Crisis! Mike Micklewright, 2009-12-15 In 1982 Dr W

Edwards Deming wrote Out of the Crisis At that time the United States was enduring a crisis of low quality and high costs Its previous dominance in the provision of goods and services was being challenged primarily by the Japanese American consumers were becoming choosier in their product choices and when given two products of equal price they were choosing the product with the higher quality levels regardless of where it was built So where does the United States stand today Has it settled into an acknowledged competitive position 28 years later Have we remembered Dr Deming s words and his 14 Points or have we forgotten all he taught so little time ago This book explores just that One of its purposes is to dissect each of the principles and see how we rate as a society as an economy and as a country when compared to these principles that the very wise Dr Deming defined for us in the early 80s It analyzes how practices and tools such as quality circles total quality management zero defects benchmarking balanced scorecard reengineering ISO 9001 Six Sigma and lean either support or do not support Deming s principles The goal of this book is to resurrect the Deming principles to create more Demingites who will also preach and spread the word of Deming for the good of society and to shock and tell it like it is much like Deming would The quality professionals and Deming community and heck the top management of every organization really need to read chapter 3 of this book How do U S Companies Rate Today against Deming s 14 Points Mike provides a lot of facts and data to support his case This sole chapter is worth the price of the book But you also have to see the rest Alberto A Molinar ASQ CQE CQA Lean Supply Chain Management in Fashion and Textile Industry Rajkishore Nayak,2022-08-29 This book highlights the concepts of lean manufacturing that help to achieve the objectives of sustainability in a global competitive atmosphere Lean can help to lower the manufacturing cost in the rising labour and material cost market Lean is based on various fundamental concepts such as Kaizen Kanban Zidoka 5S and Six Sigma which aim at reducing process waste for efficiency and productivity that are discussed in this book In addition the technological changes such as introduction of Internet technologies and Industry 4 0 are taken care by the lean concepts which are also addressed in this book Lean Manufacturing in the Developing World Jorge Luis García-Alcaraz,Aidé Aracely Maldonado-Macías,Guillermo Cortes-Robles,2014-03-27 This book presents some definitions and concepts applied in Latin America on lean manufacturing LM the LM tools most widely used and human and cultural aspects that most matter in this field The book contains a total of 14 tools used and reported by authors from different countries in Latin America with definition timeline with related research benefits that have been reported in literature and case studies implemented in Latin American companies Finally the book presents a list of softwares available to facilitate the tools implementation monitoring and improvement **Introduction to Industrial Engineering** Mr. Rohit Manglik,2023-06-23 Explores industrial engineering principles including process design optimization and productivity in manufacturing systems **Supply Chain Engineering** Alexandre Dolgui,Jean-Marie Proth,2010-06-02 Supply Chain Engineering considers how modern production and operations management techniques can respond to the pressures of the competitive global marketplace It presents a comprehensive analysis of concepts and models

related to outsourcing dynamic pricing inventory management RFID and flexible and re configurable manufacturing systems as well as real time assignment and scheduling processes A significant part is also devoted to lean manufacturing line balancing facility layout and warehousing techniques Explanations are based on examples and detailed algorithms while discarding complex and unnecessary theoretical minutiae All examples have been carefully selected from an industrial application angle This book is written for students and professors in industrial and systems engineering management science operations management and business It is also an informative reference for managers looking to improve the efficiency and effectiveness of their production systems      Introduction to Manufacturing Michel Baudin,Torbjørn Netland,2022-12-27 This Introduction to Manufacturing focuses students on the issues that matter to practicing industrial engineers and managers It offers a systems perspective on designing managing and improving manufacturing operations On each topic it covers the key issues with pointers on where to dig deeper Unlike the many textbooks on operations management supply chain management and process technology this book weaves together these threads as they interact in manufacturing It has five parts Getting to Know Manufacturing Fundamental concepts of manufacturing as an economic activity from manufacturing strategy to forecasting market demand Engineering the Factory Physical design of factories and processes the necessary infrastructure and technology for manufacturing Making Information Flow The central nervous system that triggers and responds to events occurring in production Making Materials Flow The logistics of manufacturing from materials handling inside the factory via warehousing to supply chain management Enhancing Performance Managing manufacturing performance and methods to maintain and improve it both in times of normal operations and emergencies Supported with rich illustrations and teaching aids Introduction to Manufacturing is essential reading for industrial engineering and management students of all ages and backgrounds engaged in the vital task of making the things we all use      Lean Retail. Can lean production help retailers to address global challenges? Simon G Fauser,2012-02-27 Saturated markets a decreasing valuation of fashion by a part of consumers paired with missing impulses by some companies has brought along a crisis in retail especially in Europe Changing consumer demand customer sophistication customer empowerment via the internet and rapid industry change are just a few challenges global retailers are facing today The consequence is big pressure on prices and margins and a need for process excellence As in the 1990s the American and European automotive industry struggled with similar challenges a concept named lean production was imported from Japan It helped some Western automotive companies like Porsche and big parts of industry to find their way back on the path of success Is the route to success via lean production exclusive to industry Or might retailers today benefit from lean production philosophy In this book Simon Fauser approaches these questions by analysing lean production philosophy extracting lean principles and applying these to retail and its challenges

**Healing Your Family History** Rebecca Linder Hintze,2006-11-01 An absolutely stunning title and an idea of profound significance Those who discover its truth and act upon it will become powerful agents of positive change in their families

Stephen R Covey the author of The 7 Habits of Highly Effective People and The 7 Habits of Highly Effective Families This fascinating book by Rebecca Linder Hintze powerfully and effectively communicates a key and sometimes overlooked piece of the puzzle relating to family dynamics For example have you ever wondered why some families reach a ceiling on their earning potential struggle to have happy marriages or have such difficult interactions with their siblings and parents Perhaps your family has a history of sabotaging careers or thwarting their love relationships Healing Your Family History explains that most of our individual issues originate from family blocks As you read this book you ll come to understand how family belief systems store inside you and prevent individual growth by locking you into thought processes that hold you back All families have these nonverbal belief systems and unless you understand and heal your inherent blocks it may be difficult to love others move forward and get what you want in life Most people have a family and we all have a reason to heal our related challenges after all tribal issues sit at the core of world turmoil Those who are truly ready to heal their family dysfunction will benefit immensely from this book



## Decoding **The Idea Generator Quick And Easy Kaizen**: Revealing the Captivating Potential of Verbal Expression

In a period characterized by interconnectedness and an insatiable thirst for knowledge, the captivating potential of verbal expression has emerged as a formidable force. Its capability to evoke sentiments, stimulate introspection, and incite profound transformations is genuinely awe-inspiring. Within the pages of "**The Idea Generator Quick And Easy Kaizen**," a mesmerizing literary creation penned by a celebrated wordsmith, readers set about an enlightening odyssey, unraveling the intricate significance of language and its enduring effect on our lives. In this appraisal, we shall explore the book's central themes, evaluate its distinctive writing style, and gauge its pervasive influence on the hearts and minds of its readership.

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### **The Idea Generator Quick And Easy Kaizen Introduction**

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