

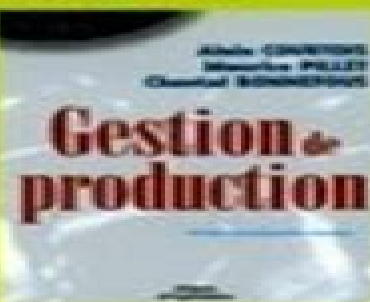
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Six sigma

Comment l'appliquer

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Maurice Pillet



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Six Sigma Maurice Pillet, 2013-10-05 Un ouvrage pédagogique et bien illustré permettant aux industriels de mettre en oeuvre un chantier Six Sigma Toutes les clés du Six Sigma esprit d'approche méthode et outils Mise en oeuvre d'un chantier Six Sigma via le management

Appliquer le ToC Lean Six Sigma dans les services Florent A. Meyer, 2014-02-04 Préface de Stéphane Chabrier Dans son premier ouvrage relatif à l'amélioration algorithmique des processus La révolution ToC Lean Six Sigma dans les services Comprendre analyser et améliorer la performance de sa relation de service Florent A MEYER a montré l'apport considérable de ce type de démarche au management de l'excellence opérationnelle et de la performance durable d'une entreprise ou d'une autre organisation Dans le présent ouvrage en plus de rappeler quelques fondamentaux techniques des trois méthodes l'auteur rassemble le fruit de ces retours d'expérience de démarches intégrées ToC Lean Six Sigma Un livre donc plus tourné vers l'application et mise en oeuvre qui s'adresse de ce fait en priorité aux responsables spécialistes et étudiants qui souhaitent intervenir avec ces techniques dans le secteur tertiaire Le ToC Lean Six Sigma fait désormais partie soit de la panoplie de survie soit de l'arsenal compétitif de bien des entreprises de services administrations et autres organisations Sa maîtrise deviendra un actif intangible stratégique pour elles N'hésitez pas vous l'approprier

Améliorer les processus et les résultats : Six Sigma pour les nuls Edenilson Brandl, Six Sigma est une approche d'amélioration continue qui a été largement adoptée par des entreprises du monde entier pour améliorer la qualité réduire les coûts et accroître la satisfaction des clients Cependant de nombreuses personnes ont encore du mal à comprendre ce qu'est Six Sigma et comment il peut être appliqué dans leurs organisations Ce livre a été écrit dans le but de démystifier l'approche Six Sigma et de la présenter de manière claire et pratique pour les profanes S'appuyant sur les discussions Six Sigma de ce chat ce livre adopte une approche didactique et accessible utilisant des exemples réels et des techniques simples pour aider le lecteur à comprendre et appliquer Six Sigma ses processus métier Ce livre n'est pas seulement destiné aux managers ou aux spécialistes de la qualité Il s'adresse à tous ceux qui souhaitent en savoir plus sur la méthodologie Six Sigma et comment elle peut aider à améliorer les processus et les résultats de leur organisation Nous espérons que ce livre sera utile à tous ceux qui souhaitent en savoir plus sur Six Sigma et l'appliquer dans leurs organisations Puisse ce livre être une source d'inspiration et un guide pour la recherche constante d'amélioration continue

Design For Six Sigma Davy Pillet, Maurice Pillet, 2017-04-06 La capacité d'une entreprise à se réinventer en permanence surprendre ses clients tout en maintenant un niveau de rentabilité fait son succès sur le long terme Le génie permet l'innovation mais c'est la mise en pratique opérationnelle qui la rend utile pour l'entreprise De l'idée à la série zéro il est nécessaire de mettre en place un processus efficace qui garantisse le niveau de qualité du produit et le respect de la demande client C'est ce que propose cet ouvrage Au travers de la démarche DMADV Define Measure Analyse Design and Verify l'approche Design For Six Sigma DFSS fait une synthèse des meilleures pratiques actuelles d'innovation de développement et d'industrialisation Elle apporte aux entreprises une organisation qui leur permet de conduire de façon rythmée leur processus d'

innovation et de mise sur le march de nouveaux produits en mettant disposition une d marche structur e qui aidera les entreprises benchmarker leur propre processus quel que soit leur secteur d activit des outils performants et utiles tous les stades de d veloppement une vision conceptuelle qui les aidera faire cro tre leur activit Cet ouvrage organis autour des tapes DMADV permettra au lecteur de bien saisir l encha nement et les liens entre les tapes Liens qui manquent souvent aux entreprises classiques organis es en grandes fonctions marketing production vente etc

Déployer et exploiter Lean Six Sigma Nicolas Volck, 2011-07-07 La m thodologie d am lioration des processus Lean Six Sigma connait un succ s ph nom nal outre Atlantique et est souvent associ e des gains financiers colossaux Pour la premi re fois cet ouvrage cerne les enjeux culturels et leurs impacts sur la fa on de mettre en oeuvre Lean Six Sigma dans diff rents types d organisations en insistant sur son potentiel manag rial et les cueils viter en termes de d ploiement Un ouvrage qui r pondra aux questions que se posent les entreprises Quels sont les enjeux organisationnels li s Lean Six Sigma Quelles sont les limites de cette approche et les d rives li es sa mise en oeuvre Dans quelle mesure la culture influence t elle l application de la m thode Quels sont les impacts des facteurs humains et environnementaux sur le d ploiement Comment mettre en oeuvre Lean Six Sigma dans les organisations europ ennes De nombreux cas d entreprises illustrent le propos de l auteur cinq Master Black Belts intervenant dans des organisations europ ennes et am ricaines dans les secteurs de l industrie et des services partagent ici leurs exp riences Pour compl ter leurs visions un pilote de processus et des managers ayant particip des projets Lean Six Sigma apportent leur t moignage Un clairage original et une approche critique de Lean Six Sigma potentiel manag rial aspects humains pi ges viter Une approche globale de management qui fait appel des aspects techniques des notions de gestion de projets d animation d quipe et d accompagnement au changement Un outil d aide la d cision et la mise en oeuvre de Lean Six Sigma

Management and Control of Production and Logistics 2004 (MCPL 2004) Gaston Lefranc, 2006-01-30

Written Documents in the Workplace Denis Alamargot, Patrice Terrier, Jean-Marie Cellier, 2008-01-09 Divided into three parts the first of which provides a linguistic definition of professional documents describing their different types and genres This definition necessarily takes into account both the formal characteristics of these types of document e g nature of linguistic units involved and their functional goals the way these linguistic units are used to fulfill the text s communicative aim The second part focuses on the mental mechanisms involved in written production in the workplace One of the aims of a professional writer is to compose a text which can be understood Text composition involves specific processes and strategies that can be enhanced One way of doing this is to give the writer suitable instructions while another is to provide him/her with a suitable writing environment This last aspect leads us to devote the third and final section to the comprehension of written documents in the workplace Awareness of the strategies implemented by different readers with more or less domain expertise in order to understand technical and professional documents can enhance the latter s readability Contributions from linguists psychologists and ergonomists from various countries ensure international scope and comprehensiveness

Bridges the gap between fundamental research into writing and reading and the issue of the efficiency of written communication in the workplace Enables better content creation for professional writers **Piloter par les processus - 2e éd.** Michel Raquin, Hugues Morley-Pegge, 2013-06-27 Les processus c'est dire la façon dont l'activité se déroule doivent être maîtrisés en permanence et peuvent être un excellent outil pour faire bouger l'entreprise Ce livre montre concrètement comment améliorer l'ensemble des processus et piloter l'entreprise grâce eux Il va au-delà de la technique du Business Processus Management car il traite tout à la fois du pilotage des processus et du pilotage par les processus Quelques extraits des chapitres abordés 1 Pourquoi aujourd'hui s'intéresser aux processus 2 Les 7 tapes d'une démarche de pilotage par les processus 3 Non pas piloter les processus mais piloter par les processus 4 Un référentiel au service de toute l'entreprise 5 Utiliser la démarche processus pour aligner le système d'information sur les enjeux business **La révolution ToC Lean Six Sigma dans les services Comprendre, analyser et améliorer la performance de sa relation de service** Florent A. Meyer, 2012 Préface de Xavier Quérat Hément directeur de la Qualité du groupe La Poste Comment amener la transformation Lean dans votre entreprise de service Et faire en sorte que tout le monde travaille sur les vrais flux de valeur au lieu de perdre son temps à réarranger les transats sur le pont supérieur de votre Titanic Le ToC Theory of Constraints théorise des contraintes Lean Six Sigma est une méthode puissante qui va augmenter de manière significative et durable la performance de vos processus tout en réduisant leurs coûts opérationnels Avec cet ouvrage consacré spécifiquement au secteur des services vous découvrirez que vous êtes même en mesure d'amener cette transformation en adoptant une vision créatrice de valeur pour vos clients en définissant vos flux de production de valeur client en mettant en place des responsables qui vont faire merger les causes racines des problèmes gaspillages contraintes et variations et les solutions pour les lever en engageant vos personnels dans l'écoute des clients et l'amélioration permanente des processus en intégrant la recherche de l'excellence opérationnelle dès la conception et le développement de vos services et en cultivant les rites et rythmes managériaux qui permettront de garder vivant l'esprit de la démarche Un ouvrage essentiel pour tous ceux qui veulent comprendre et maîtriser les fondamentaux de la démarche ToC Lean Six Sigma appliquée au secteur des services *Applied Reliability for Industry 3* Abdelkhalak El Hami, David Delaux, Henri Grzeskowiak, 2023-05-09 Applied Reliability for Industry 3 illustrates the multidisciplinary state of the art science of operational reliability Many experts are now convinced that reliability is not limited to statistical sciences In fact many different disciplines interact in order to bring a product to its highest possible level of reliability made available through today's technologies developments and production methods These three books of which this is the third propose new methods for analyzing the lifecycle of a system enabling us to record the development phases according to development time and levels of complexity for its integration Operational reliability as presented in Applied Reliability for Industry 3 verifies the reliability performance of the mechatronic system in real life through an analysis of field data

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