# THE BUREAUCRATIC PHENOMENON

- MAINTAINING ORDER IN A LARGE SOCIETY IS IMPOSSIBLE WITHOUT A LARGE GOVERNMENTAL APPARATUS.
- APPROVAL OF A GOVERNMENT AGENCY IS NAMED ADMINISTRATION.
  - ADMINISTRATION: THE WAYS HUMAN BEINGS MIGHT RATIONALLY COORDINATE THEIR EFFORTS TO ACHIEVE A COMMON GOAL
- DISAPPROVAL IS NAMED BUREAUCRACY
  - BUREAUCRACY: THE ACTUAL OFFICES, TASKS AND PRINCIPLES OF ORGANIZATION EMPLOYED IN A FORMAL AND SUSTAINED ADMINISTRATION.

# **The Bureaucratic Phenomenon**

R. C. O. Matthews, G.B. Stafford

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