

THE **Call Center** 3RD EDITION **DICTIONARY**

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Madeline Bodin and Keith Dawson

The Call Center Dictionary

Yeonkwon Jung



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censorship e commerce and e government issues that have received remarkably little scholarly attention particularly from a spatial perspective Throughout it demonstrates that in cyberspace place matters so that no comprehensive understanding of the internet can be achieved without considering how it is embedded within and in turn changes local institutional and political contexts Thus the book rebuts simplistic death of distance views or those that assert there is or can be a one size fits all cookie cutter model of the internet applicable to all times and places

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