

Compassion, Caring and Communication

Skills for Nursing Practice

Second Edition

Jacqui Baughan and Ann Smith



Foreword by Professor Kathleen McCourt, Chair of the RGN Council

The Communication Of Caring In Nursing Virginia Knowlden Paperback

Geoffrey W. C. Hanks



The Communication Of Caring In Nursing Virginia Knowlden Paperback:

The Communication of Caring in Nursing Virginia Knowlden, 1998 Book combines two previous studies by author The meaning of caring in the nursing role and Caring in nursing is it surviving in the high tech settings First study was author s thesis Ed D Columbia University Teachers College 1985 Many Voices Kathryn Hopkins Kavanagh, Virginia Knowlden, 2004 Many Voices explores the relationships and the tensions at the intersection of caring in the context of health and culture As the social voices of diverse groups are increasingly acknowledged in healthcare ideological frictions between goals of assimilation and of diversity and multiculturalism remain unsolved Caring or its opposite neglect mediates in health related encounters in ways that are often described more rhetorically than realistically Here are the issues as they are experienced

Reflections , 1996 **Forthcoming Books** Rose Arny, 2004 **Bibliographic Guide to Education** , 1986 **Oxford Textbook of Palliative Medicine** Geoffrey W. C. Hanks, 2011-07-21 Emphasising the multi disciplinary nature of palliative care the fourth edition of this text also looks at the individual professional roles that contribute to the best quality palliative care **The Meaning of Caring in the Nursing Role** Virginia Knowlden, 1985 **The Art of Communication in Nursing and Health Care** Theresa Raphael-Grimm, 2014-10-10 A handy guide to tackling difficult patient and professional interactions with confidence and compassion In this age of increasing reliance on technology it is essential that the fundamentals of compassion and good communication the art of patient care remain at the heart of health care This clear concise guide to professional communication strategies helps nurses and other health care clinicians to build effective patient relationships and navigate a wide variety of difficult patient and professional interactions Written by a practicing psychotherapist who has devoted nearly 30 years of study to clinician patient relationships the book tackles such complex issues as dealing with demanding patients maintaining professional boundaries overcoming biases and stereotypes managing clinician emotions communicating bad news challenging a colleague s clinical opinion and other common scenarios The book guides the reader through a conceptual framework for building effective relationships that is based on the principles of mindfulness These principles are embedded in discussions of the fundamental elements of interpersonal effectiveness such as hope empathy and listening Chapters apply mindfulness principles to specific challenging situations with concrete examples that describe effective clinical behaviors as well as situations depicting pitfalls that may impede compassionate care From a focus on everyday manners in difficult situations to beneficial approaches with challenging populations the guide helps health care professionals confidently resolve common problems Brief to the point chapters help clinicians channel their clinical knowledge and good intentions into caring behaviors that allow the patient to more fully experience empathy and compassion With the guiding theme of using words as precision instruments this is a resource that will be referred to again and again Key Features Helps health care professionals and nurses communicate effectively in challenging clinical and professional situations Uses the principles of mindfulness to build satisfying relationships and resolve problems Addresses

such difficult issues as demanding patients maintaining boundaries overcoming biases managing clinician emotions and much more Provides special tips for communicating with family members and caregivers Authored by a practicing psychotherapist specializing in clinician patient relationships for nearly 30 years *Compassion, Caring and Communication* Jacqui Baughan, Ann Smith, 2013-11-26 Compassion and caring are at the very heart of nursing possibly that's why you were attracted to the nursing profession in the first place But what does compassionate caring really mean in nursing practice *Compassion Caring and Communication Skills for Nursing Practice* is a practical book that guides you through the complex dimensions of caring It considers the ways in which you connect with patients families and co workers and the long lasting impact of emotions and feelings Using real life narratives case studies and reflection activities the authors demonstrate how you can develop and maintain the empathy and communication skills you need to create effective compassionate and caring partnerships New to the second edition Comprehensively updated throughout to reflect and highlight current professional pressures and public concerns around nursing practice Includes a broader range of relevant case studies discussions and scenarios to engage students and qualified nurses at all levels Contains new content about the impacts of recent government reports and policies on nursing care developing an awareness of contemporary issues and debates The BOND caring framework has been revised and updated alongside new caring indicators to support the development of compassionate caring skills All references have been updated using the latest sources and evidence based studies **Healing Through Communication** Carol Leppanen Montgomery, 1993-05-05 Montgomery offers a theory of caring grounded in both clinical practice and theory that advances caring as an intrinsic part of nursing Demonstrating the depth and complexity of caring communication she describes the qualities and behavioral manifestations needed to communicate caring to the patient while admitting the emotional risks facing caregivers A model is presented which describes the support necessary within the health care system to sustain this level of communication and to help caregivers cope with these emotional demands

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