

Thompson (2000) argues, in the book *Understanding social work. Preparing for practice*, that skill development in social work education tends to involve two main elements:

- 1 – Building on, consolidating, enhancing and sharpening existing skills
- 2 – Recognizing, understanding and developing new skills

According the distinction made by this author can be identified the following 5 basic competences and 15 skills (see Tab.2 and annex 2):

Tab. 2 - Social Worker's Competences and Skills

Competences	Skills
<i>Communicate and engage</i>	<i>Communication</i>
<i>Promote and enable</i>	<i>Self-aware</i>
<i>Assess and plan</i>	<i>Analysis</i>
<i>Intervene and provide services</i>	<i>Handling Feelings</i>
<i>Work in organizations</i>	<i>Self-management</i>
<i>Develop professional competence</i>	<i>Presentation</i>
	<i>Co-ordination</i>
	<i>Sensitivity and Observation</i>
	<i>Reflection</i>
	<i>Creativity</i>
	<i>Think on feet</i>
	<i>Humility</i>
	<i>Resilience</i>
	<i>Partnership</i>
	<i>Survival Skills</i>

(Source: Thompson, Neil (2000): *Understanding social work. Preparing for practice*, N.York: Palgrave, 17-183)

As Oded Manor (2004:290) comments, in the *Blackwell Encyclopedia of Social Work*, the relationship skills are the observable behaviours to which workers resort while forming, sustaining, and terminating the working alliance with clients and others involved.

Exercising these skills is necessary for promoting the process of bonding, among, those involved in a collaborative working, alliance. These skills can be learned, and include:

- Listening actively
- Conveying respect
- Communicating empathy
- Expressing oneself genuinely
- Being specific
- Sharing one's own feelings

As we have seen, social work's competences and skills are in permanent dialogue, and will not be separately analysed from the daily practice of those who operates in agencies with administrations, other professionals, teams, social partners, communities and users. In the approach of empowerment, advocacy, social mediation, partnership or other, the communication competences seems to be the crucial one, which adequate using in and with different context and persons allows the human and social development in respect for the values of citizenship and quality of services provided.

Social Work Competences In Practice

Arturo Cuomo



Social Work Competences In Practice:

Whispering the Techniques of Language: An Emotional Journey through **Social Work Competences In Practice**

In a digitally-driven earth where displays reign supreme and quick communication drowns out the subtleties of language, the profound secrets and mental subtleties concealed within words usually get unheard. However, set within the pages of **Social Work Competences In Practice** a captivating fictional treasure pulsating with fresh thoughts, lies an extraordinary journey waiting to be undertaken. Composed by an experienced wordsmith, that marvelous opus invites visitors on an introspective trip, gently unraveling the veiled truths and profound impact resonating within ab muscles material of each and every word. Within the psychological depths with this emotional review, we can embark upon a honest exploration of the book is key styles, dissect its fascinating publishing style, and fail to the powerful resonance it evokes strong within the recesses of readers hearts.

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