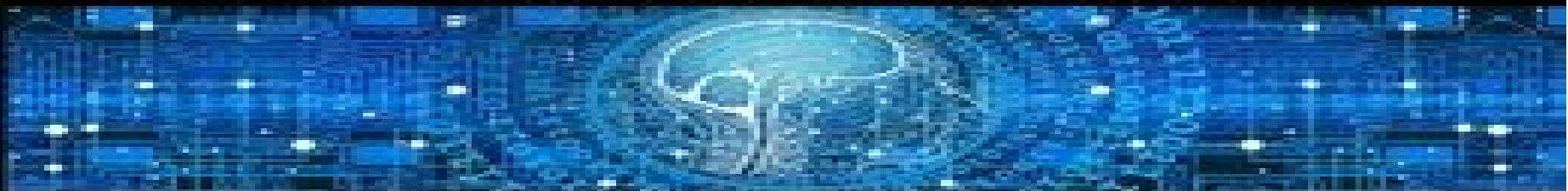


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The Practical Service Manager



Guide to IT Outsourcing

2021 Edition

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